

Promoting Transformational Improvement In Quality Through PHRs

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QIO 8th SOW

- Proposing to provide assistance to nursing homes, home health agencies, hospitals, and physician offices to promote transformational improvement in quality, through the following strategies:
 - Performance measurement and reporting
 - Systems (IT) adoption and use
 - Process redesign
 - Organizational culture change

Physician Office HIT Adoption/Use

- E-prescribing
- E-lab ordering and results management
- E-care management
- EHR
- PHR/Information exchange

How Might CMS Promote PHR Development and Use?

- Developing portal that will include beneficiary-specific enrollment and claim information
- Considering promoting development of and adopting requirements for PHRs that
 - Portal can link to
 - Physicians contributing to can be reimbursed for in payment demonstrations
 - QIOs will promote use of
 - Chronic care improvement organizations will promote use of

What PHR Functionalities Promote Transformation in Quality?

- Summary of patient-specific clinical information using specified format (?CCR)
- Tools to support patient self-management, particularly for those with chronic conditions
- Tools for informed decision-making
- Communications with providers on clinical issues and to arrange services
- Information to support best use of covered benefits
- Privacy and security protections

Proposed Approach – FOR DISCUSSION!

- Connecting for Health provides (2005)
 - Business case for CMS
 - Version 1 technical specifications for core functions
- Voluntary self-reporting by PHRs (2005-6)
- SDO to formalize standards (2006)
- Certification process (CCHIT) to develop conformance protocols and test PHRs (2007)