Using Technology to Improve Health For Agricultural Workers

2002-2005

Migrant and Seasonal Farmworkers (MSFW):

- Suffer from various chronic illnesses

- Experience barriers to care such as:
  - -language differences
  - -poverty and/or lack of insurance
  - -frequent mobility
  - -lack of familiarity or mistrust of the health care system

Mi VIA Project Outcomes

- To **improve the continuity of care** for patients across a multi-jurisdictional setting
- To **increase the patient's understanding** of their illness and treatment
- To **reduce the number of work days lost** to illness (for participating patients).
- To **improve patient's satisfaction** with the health care system
- To **demonstrate ease of use** among both patients and health care providers

VIA (Visitantes Información Acceso). Is a farm worker “owned” electronic health record designed to empower migrant workers and to

- Increase Access to Quality Care
- Enhance Health Outcomes
- Decrease Duplication of Services

VWS VIA

Launched In Sonoma Valley, Ca. 2002

La Posada Health & Housing Partners

- St. Joseph Health System Mobile Medical Units
- Vineyard Worker Services – Housing
- Community Health Resource & Development Center

Funded by:

Rural Community Assistance Corp.

The California Endowment AWHHP Program

Mi Via Benefits

- Promotes Continuity of Care with portability of record from community to community
- Improves worker access to care with community-based information links
- Cost efficient, user-friendly and addresses cultural and linguistic needs of workers

Mi Via Benefits

- Printable emergency card with photo ID identifies serious conditions, allergies, emergency contacts
- Personal email address provides permanent address that follows individual throughout life, providing a way to reach worker
- Scalable program with potential to be replicated on regional, statewide and even national level.

Phase I

- Enrolled 36 migrant workers at La Posada
- Increased to 250 MSFW 2003
- Provided classes and access to Internet
- Workers provided with free email account
- Use of Promotores for outreach and enrollment

Phase II

- Increasing enrollment to 2000 workers
- More than 40% are “family” accounts
- Software Upgrade
- Provider Portal

VIA ...secure online medical records for farm workers and their families - Microsoft Internet Explorer
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Back Search Favorites Media
Address http://vwsvia.org/
Go Links
VIA
...Online medical records for farm workers and their families
Versión Española Website
VIA is a free health service for the farm workers of the Sonoma Valley, California. The service is provided by Vineyard Worker Services (VWS) Sonoma.
VIA provides a secure location in which to store important health information.
The information is available online to you and your doctor. The information is private and confidential.
No information is given to anyone without the owner's permission.
Register Now
Member Sign-in
How It Works | Register Now | Members Sign in | User Instructions | Request Information
Vineyard Worker Services | Farm Worker Service Wheel
Click here to View Demo
Vineyard Workers Services
PO Box 1730
Boyes Hot Springs, CA 95416
P: 707.933.0897
F: 707.933.0010
Email
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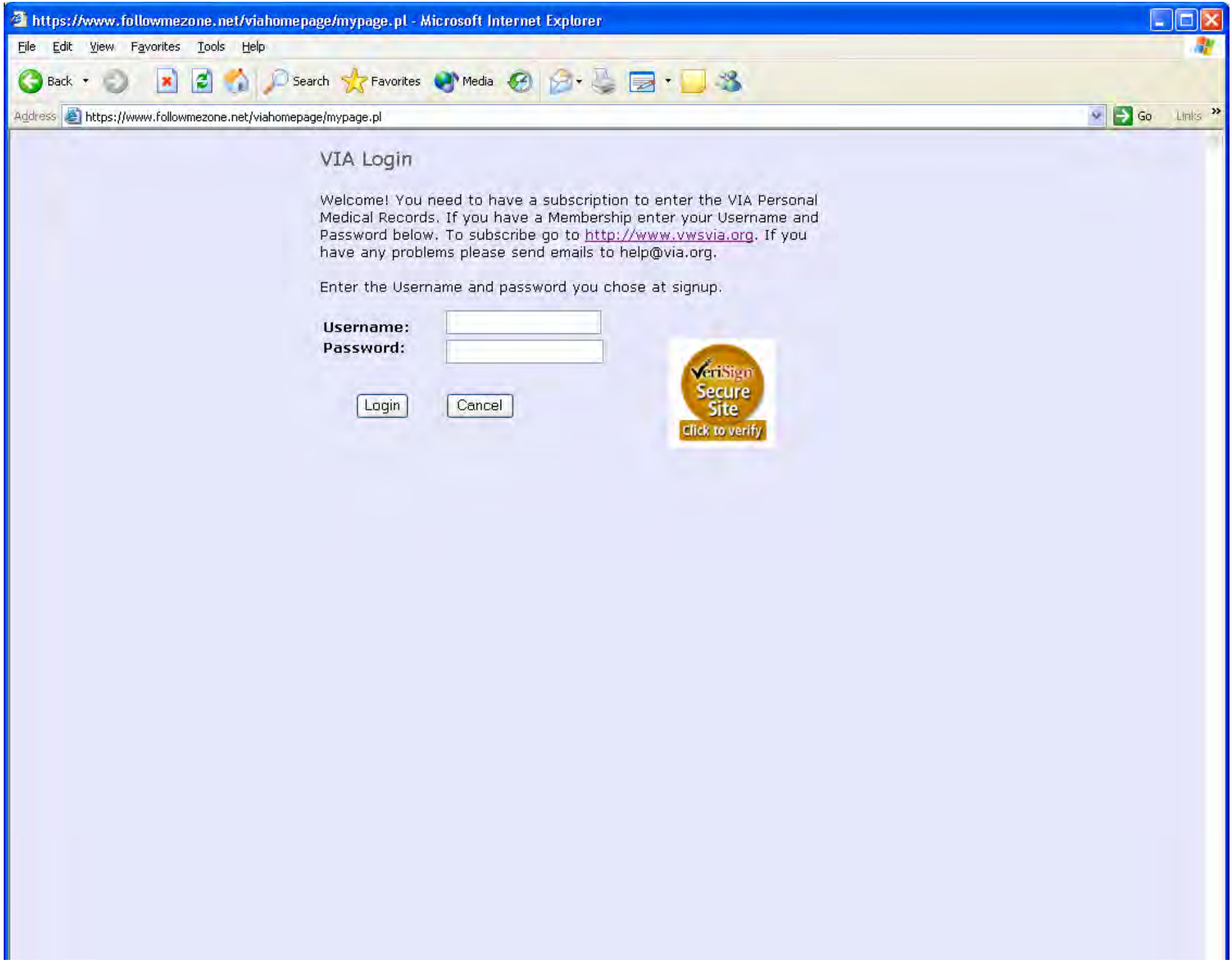
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Go Links
VIA Login
Welcome! You need to have a subscription to enter the VIA Personal Medical Records. If you have a Membership enter your Username and Password below. To subscribe go to http://www.vwsvia.org. If you have any problems please send emails to help@via.org.
Enter the Username and password you chose at signup.
Username:
Password:
Login
Cancel
VeriSign Secure Site Click to verify

guest's Personal Medical Records - Microsoft Internet Explorer

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https://www.followmezone.net/viahomepage/mypage.pl

Account: guest

- Instructions
- Emergency Card & Info
- Detail Medical Records
- Immunization Records
- Store Files & Images
- Health & Insurance Information
- Useful Forms
- Medical Information
- Find a Clinic
- Farmworker Services
- Logout

For Assistance
Call: 866.716.8736
help@vwsvia.org

Internet Mail Center

User Name:

Password:

Login

Web Mail Help

Personal & Health Insurance information	view	update	
Emergency Contacts	view	add	update
Conditions & Procedures	view	add	update
Medical Office Visits	view	add	update
Dental Office Visits	view	add	update
Healthcare Providers	view	add	update
Pain & Symptom Diary	view	add	update
Medications	view	add	update
Allergies	view	add	update
Immunizations	view	add	update
Family Medical History	view	add	update
Hospitalizations/Surgeries/Injuries	view	add	update

← **Insurance Information**

← **Important Contacts and Medical Conditions**

: Detail Medical Report - Microsoft Internet Explorer

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Detail Medical Report

Personal Information

First Name: Jose
Last Name: Soliz
Middle Initial:
Email Address: jose@vivavia.org
Address: 122 Central
Address:
City: Sonoma
State: CA
Zip: 95476
Country: United States of America
Home Phone: 227-4352
Office Phone:
Cell Phone:

Social Security No: 564-23-4179
Passport No:
Matricula Id:
Drivers License No:
Birth Place: Jalisco, Mexico
Birth Date: 4/19/1972
Gender: M
Blood Type: O
Employer: Janzon Vineyards
Employer Address: 4545 Mountain Avenue
Employer Phone: 707 999-3322
Health Plan: United
Group Number: 2232
Member ID: 566 33 4175

Emergency Contacts

Anna Martinez	Sister 67 Madera way	Modesto	CA	322 4567	322 4567
Vineyard Worker Services	Friend 17962 Sonoma Highway	Boyes Hot Springs	CA 95476	707 933 0097	

Physician(s)

Rubin Gonzales, M.D.	Sonoma Valley Health Center	707 888 8888
Sonoma Valley Community Health Center		935 7000

Conditions

Asthma	12/24/1990	Current	James Brown, M.D.
Diabetes	5/20/2002	Current	James Marshall Health Centers

Allergies

bee sting	Anaphylaxis

Office Visits

4/2/2002	Sonoma Valley Health Center	cough	Upper respiratory infection	
6/15/2003	Modesto Health Center	fever and cough	URI	fluids, rest

Dental Visits

4/24/2003	cc: "toothache upper right side for past three days, it has been keeping me awake at night."	#3 caries, necrotic pulp with chronic periapical periodontitis	began endodontic therapy #3 today, temporized tooth. Patient told that care needs to be completed.

Current Medications

aspirin	No

Immunization Records

Hepatitis	2/17/2001	SV Health Center
Tetanus / Diphtheria	3/17/2002	Modesto Free Clinic
Influenza	11/10/2002	Memorial Hospital

Family Medical History

Fernando Javier Soliz	Father	2/22/1924	heart attack	Diabetes

Hospitalization History

Fall from tractor	X-Ray and pain medications	Tulare General	4/20/2001

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Address https://www.followmezone.net/viainsurance.shtml
Your Health Insurance Center
Are you managing health care issues for yourself, family or elderly parents? Do you have more than one doctor or pharmacy? Have you ever been asked for copies of test results and not known where to get them? Waited weeks to get them? How many times have you been asked about current medications, previous ailments, immunizations, or family history from a new physician? No one has a more vested interest in keeping information current and in one place than you.
insurance center
have health insurance
no insurance
what you need to know
your rights
Versión Española Website
It is important to keep information on your health for you and your family. If you or a family member become ill, the doctor or clinic treating you must have the correct information to help make the most successful treatment for your medical condition.
It is important to be a partner with your doctor or clinic and to give the best information you can in order to get well or stay well. There are laws to protect your private information. The information you give your doctor is confidential and the doctor will not give that information to anyone without your permission.
You can help your doctor and yourself by keeping a record of your important health information including immunizations, allergies and any major health problems you are having now. Also tell the clinic if you have had serious medical problems in the past.
It is important to let the doctor or clinic know if you are taking medicines. This include herbs or other special treatments This is because some medicines can cause a bad reaction when taken with other types of drugs or medicines. This could even endanger your life. So always tell the clinic all the medicines you are taking.
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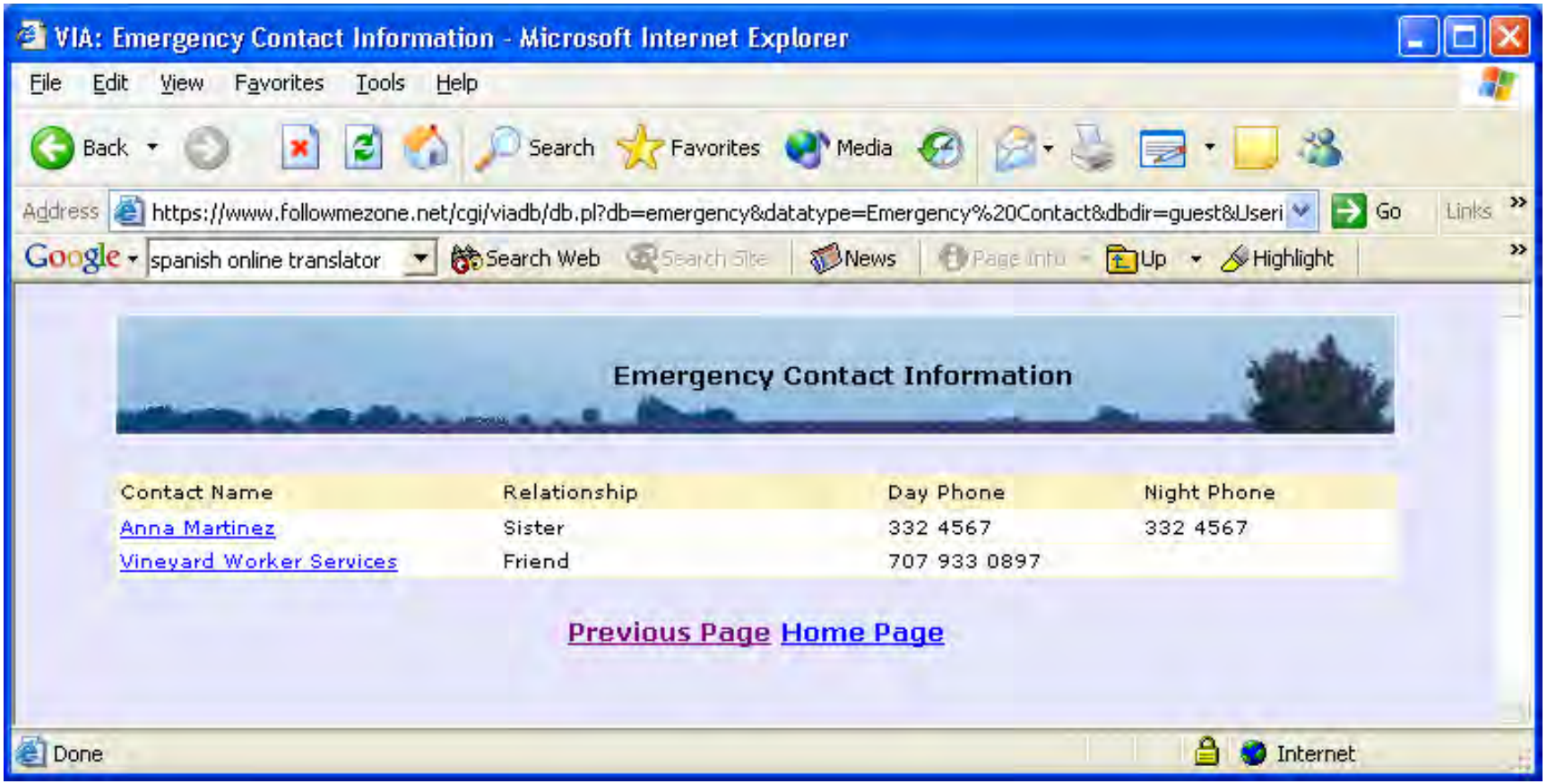
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Google spanish online translator Search Web Search Site News Page Info Up Highlight
Emergency Contact Information
Contact Name Relationship Day Phone Night Phone
Anna Martinez Sister 332 4567 332 4567
Vineyard Worker Services Friend 707 933 0897
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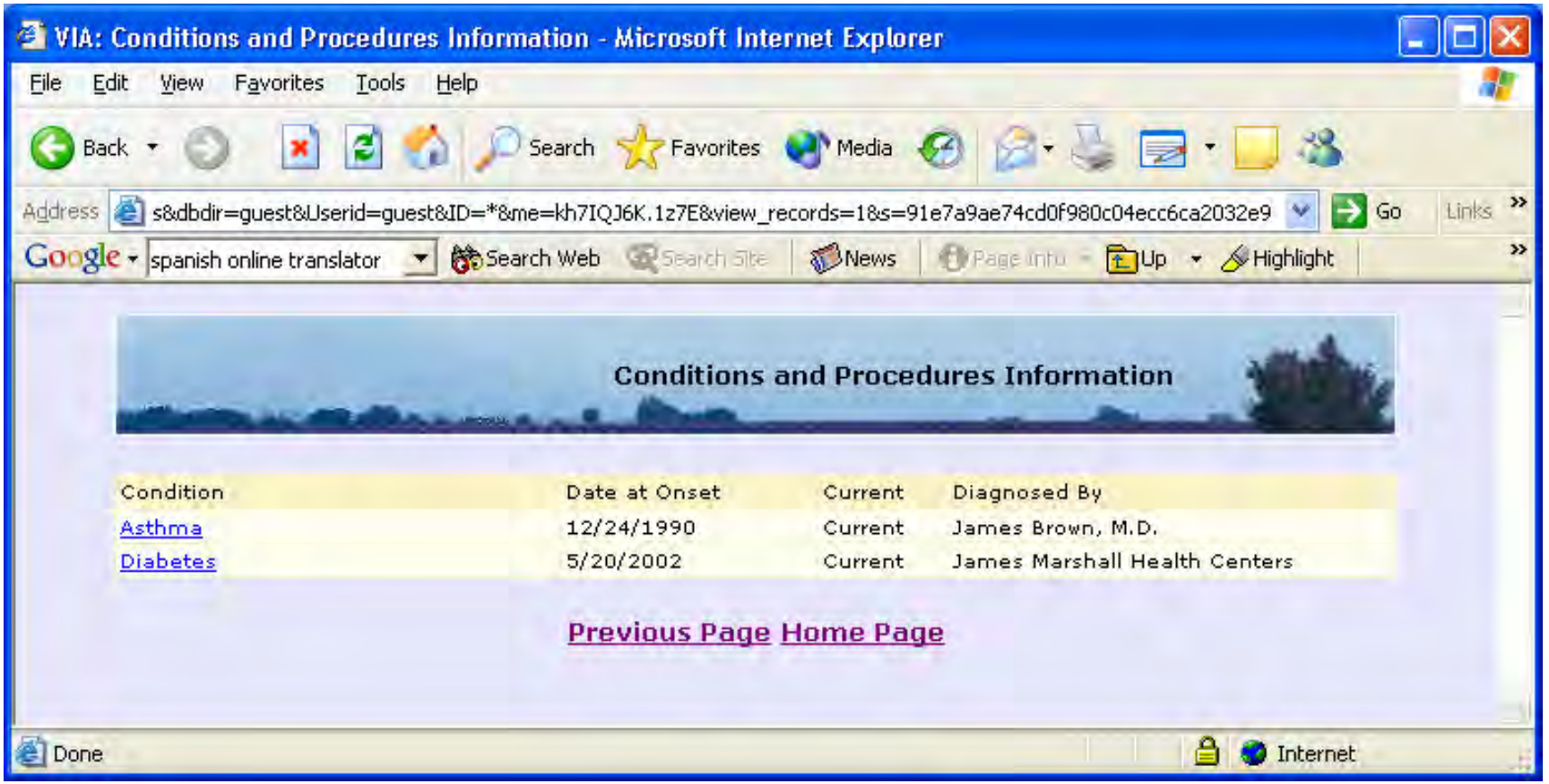
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Conditions and Procedures Information
Condition Date at Onset Current Diagnosed By
Asthma 12/24/1990 Current James Brown, M.D.
Diabetes 5/20/2002 Current James Marshall Health Centers
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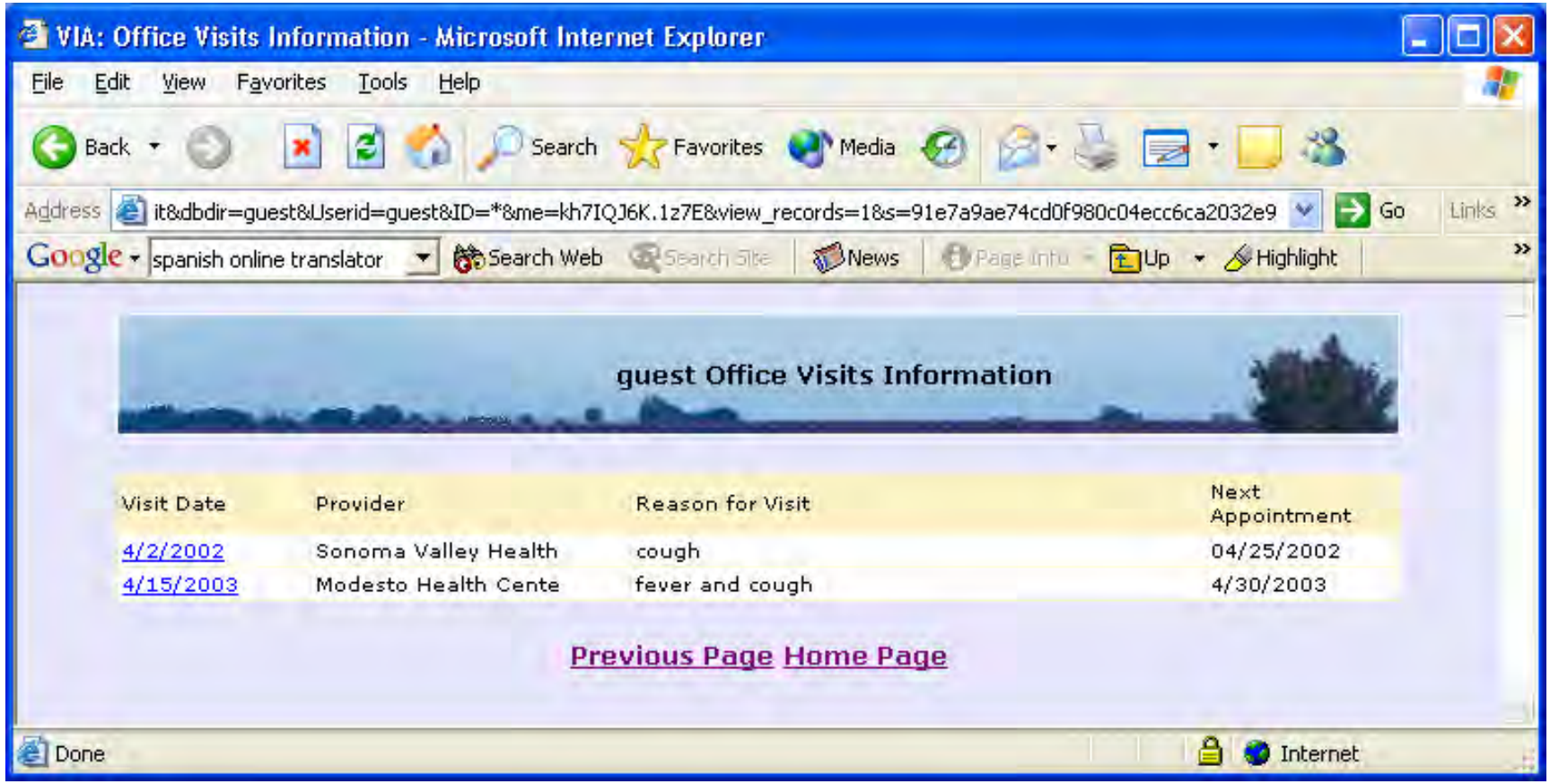
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guest Office Visits Information
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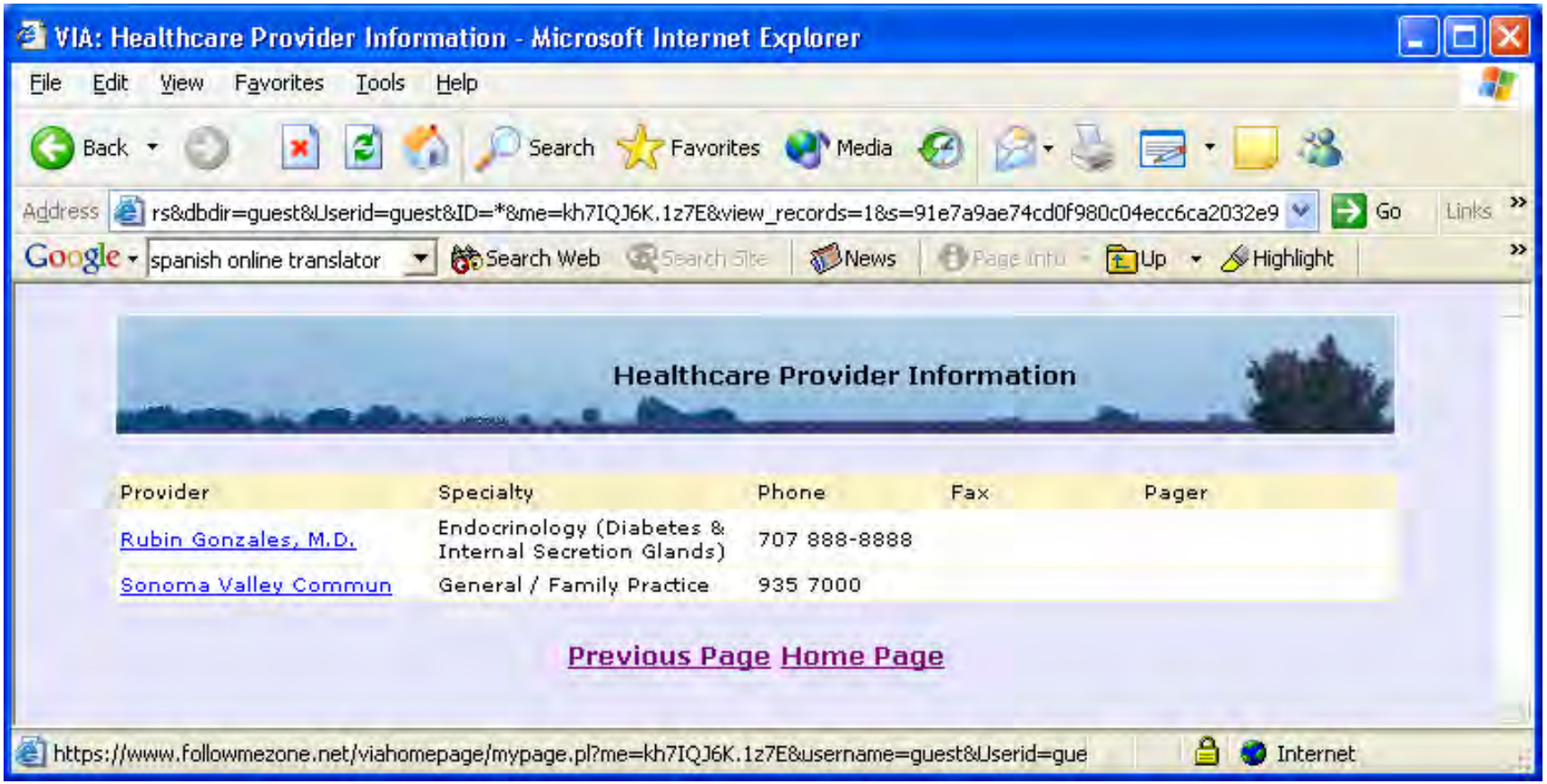
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Google spanish online translator Search Web Search Site News Page Info Up Highlight
Healthcare Provider Information
Provider
Specialty
Phone
Fax
Pager
Rubin Gonzales, M.D.
Endocrinology (Diabetes & Internal Secretion Glands)
707 888-8888
Sonoma Valley Commun
General / Family Practice
935 7000
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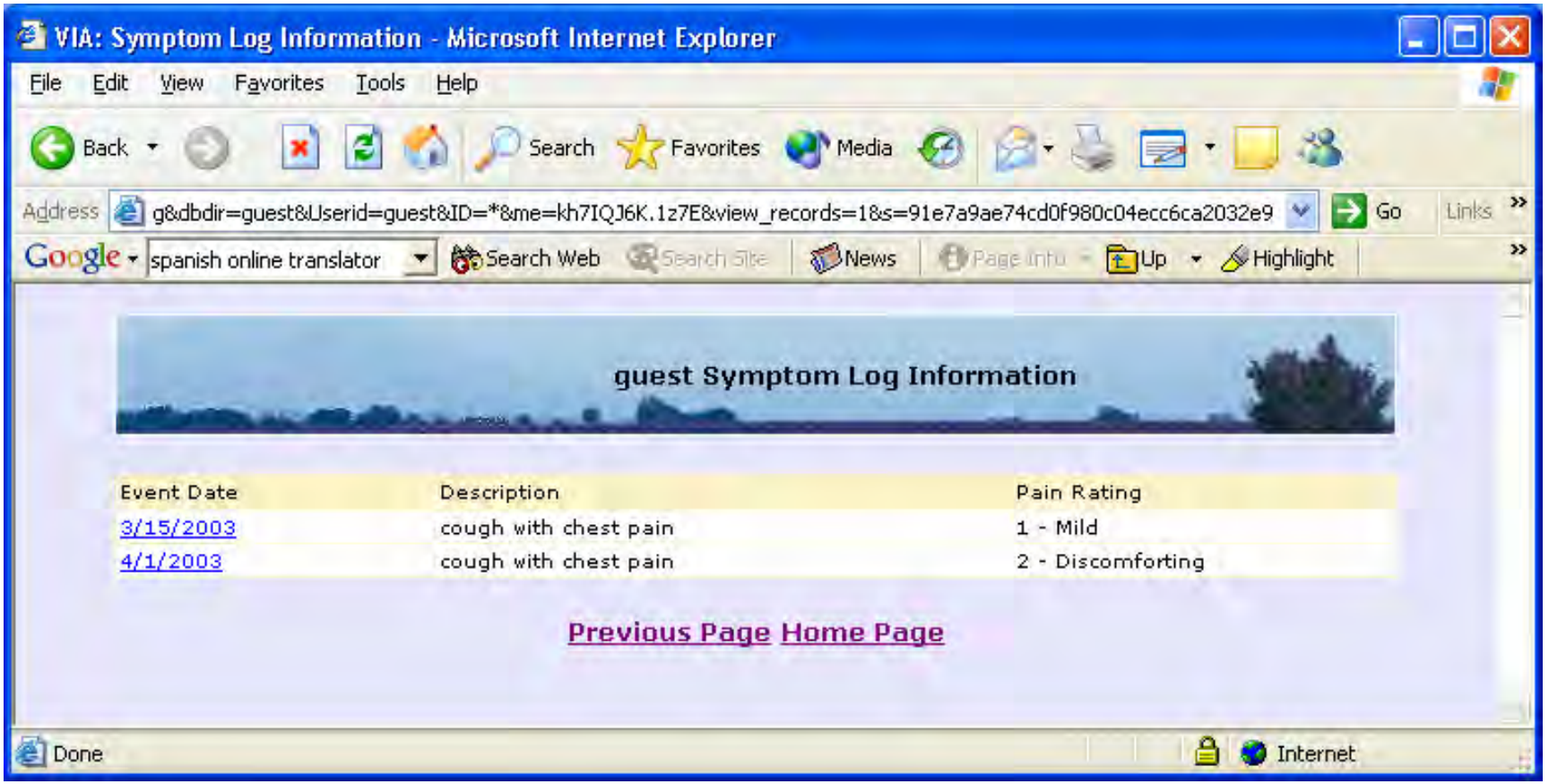
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guest Symptom Log Information
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Description
Pain Rating
3/15/2003
cough with chest pain
1 - Mild
4/1/2003
cough with chest pain
2 - Discomforting
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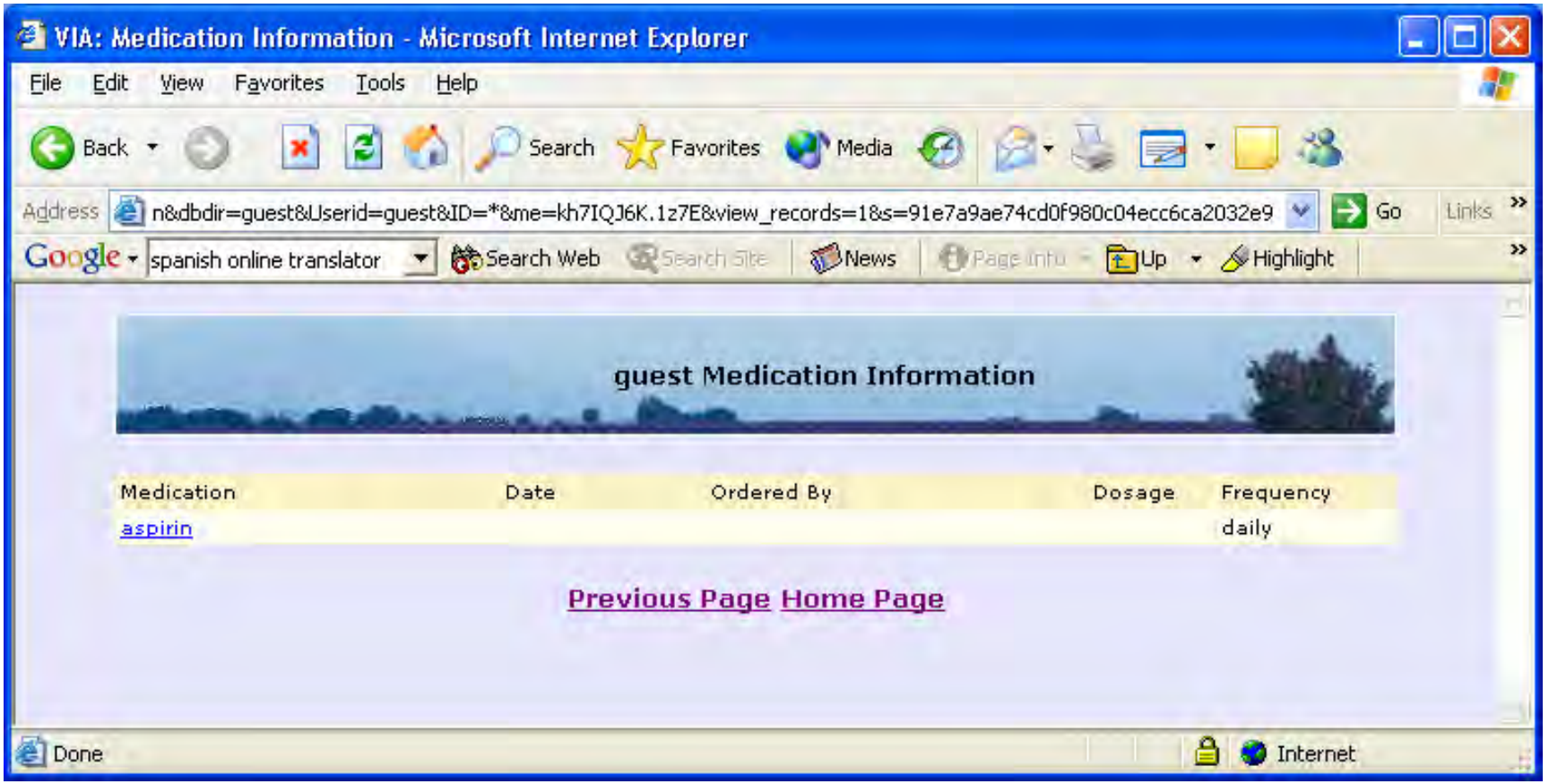
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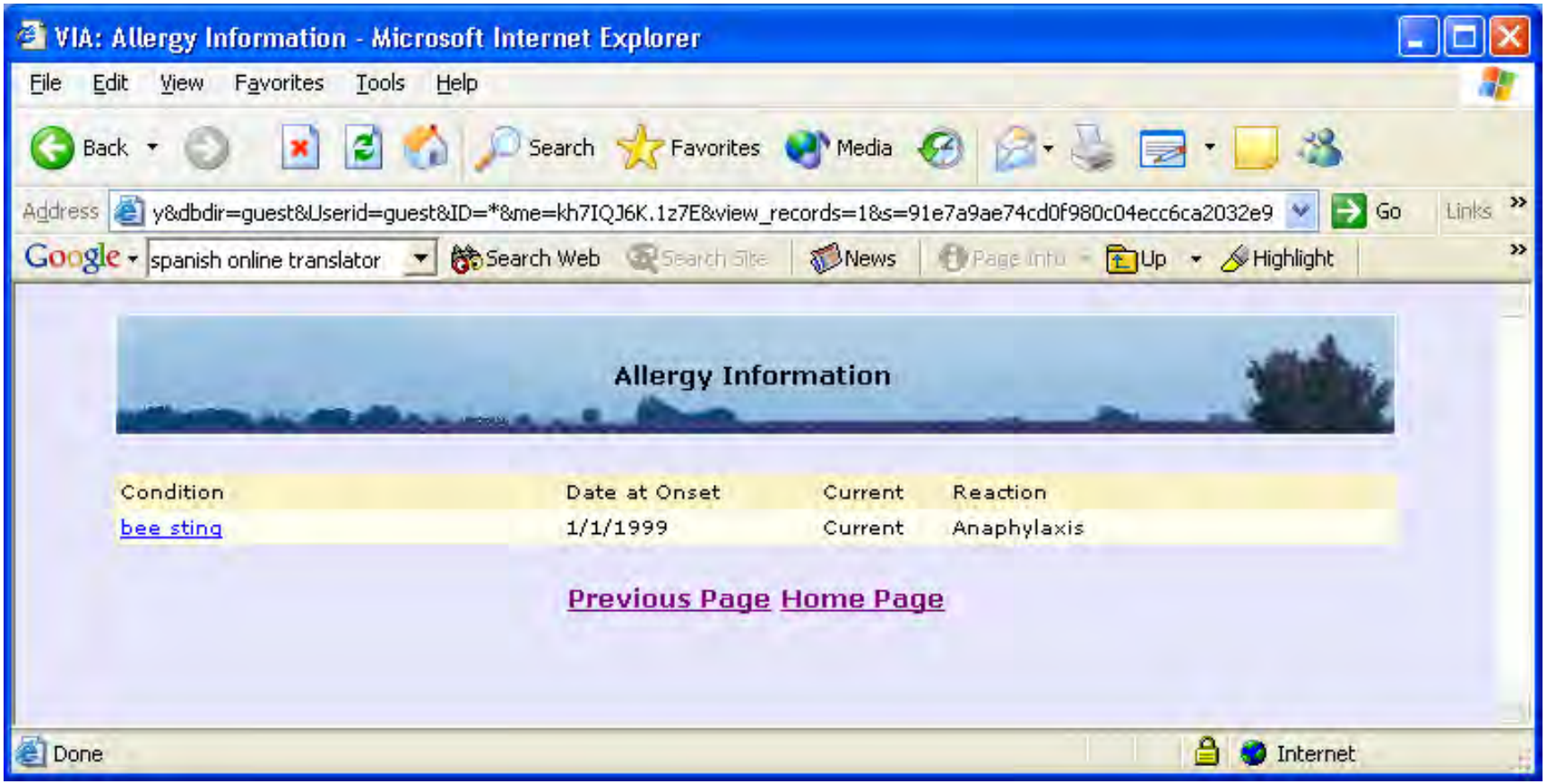
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Condition Date at Onset Current Reaction
bee sting 1/1/1999 Current Anaphylaxis
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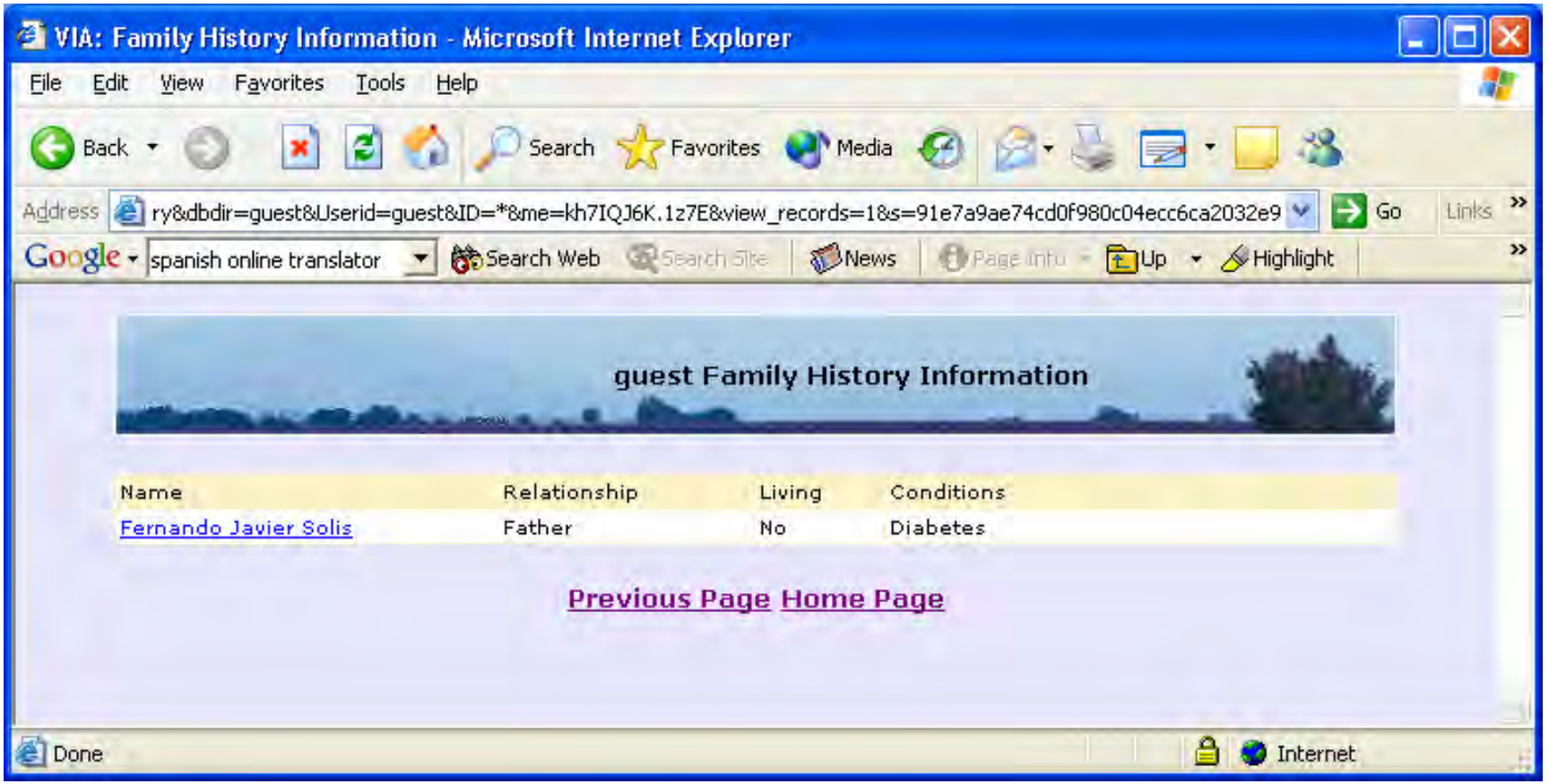
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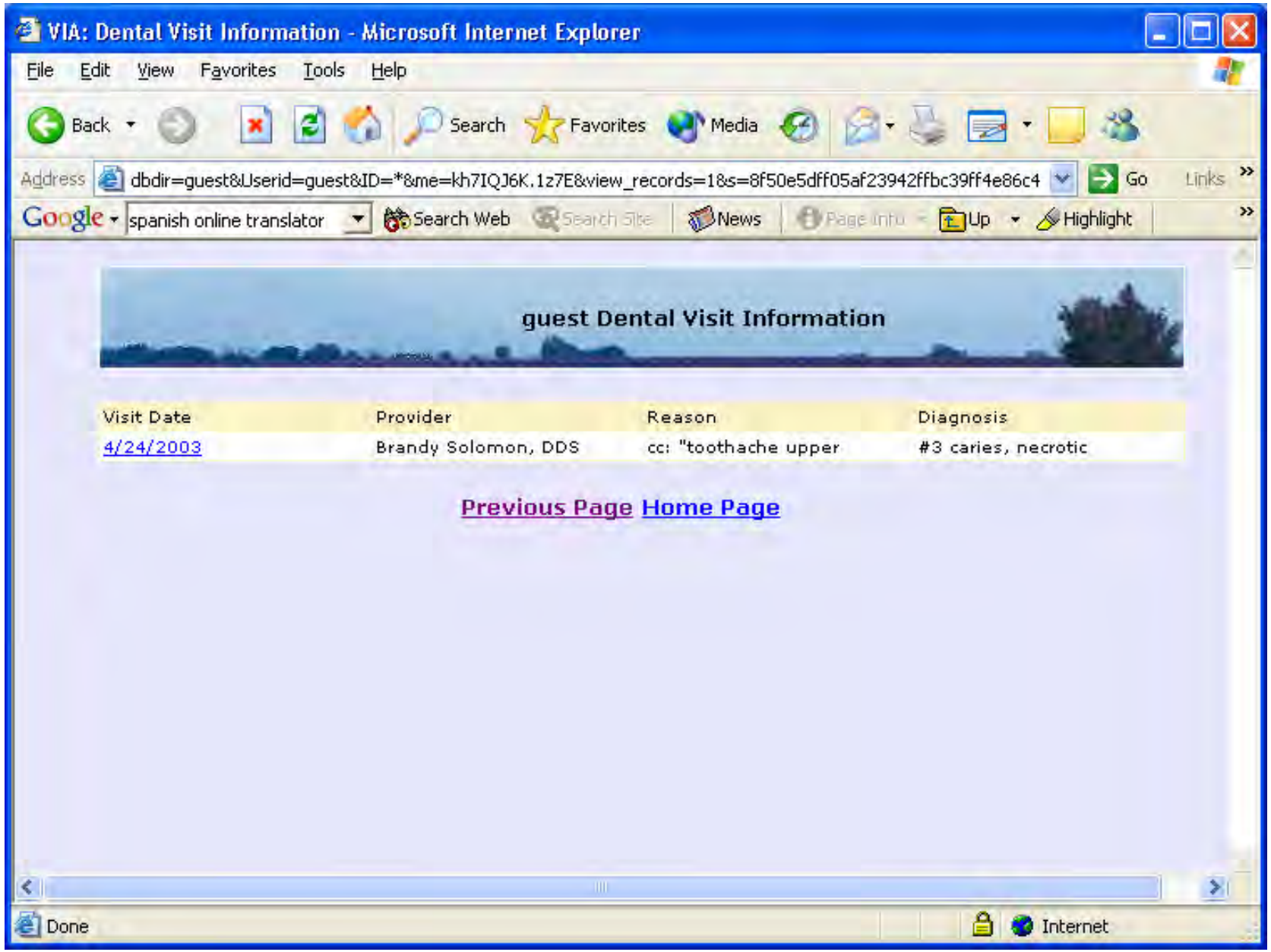
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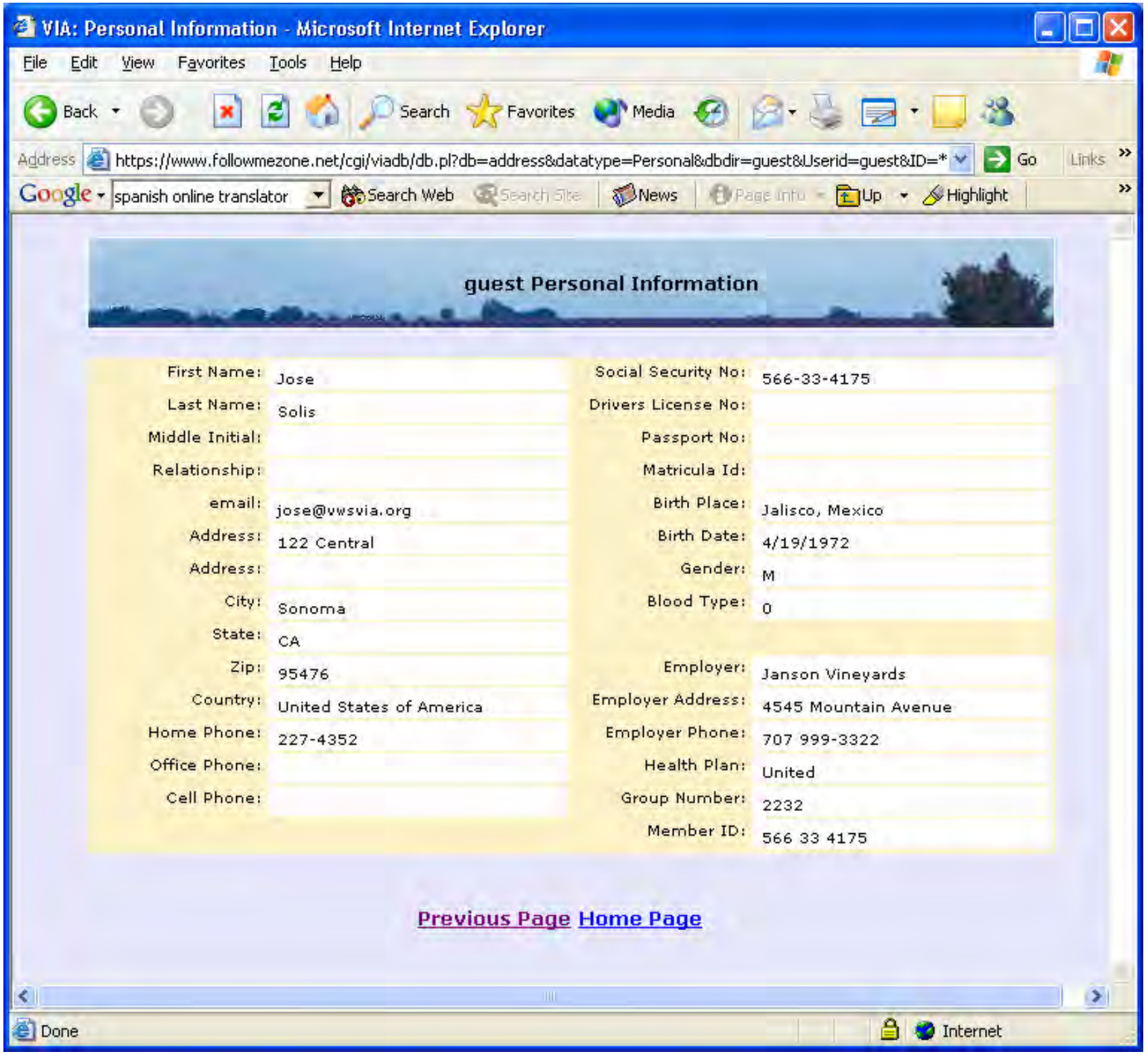
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Google spanish online translator Search Web Search Site News Page Info Up Highlight
guest Personal Information
First Name: Jose
Last Name: Solis
Middle Initial:
Relationship:
email: jose@vwsvia.org
Address: 122 Central
Address:
City: Sonoma
State: CA
Zip: 95476
Country: United States of America
Home Phone: 227-4352
Office Phone:
Cell Phone:
Social Security No: 566-33-4175
Drivers License No:
Passport No:
Matricula Id:
Birth Place: Jalisco, Mexico
Birth Date: 4/19/1972
Gender: M
Blood Type: 0
Employer: Janson Vineyards
Employer Address: 4545 Mountain Avenue
Employer Phone: 707 999-3322
Health Plan: United
Group Number: 2232
Member ID: 566 33 4175
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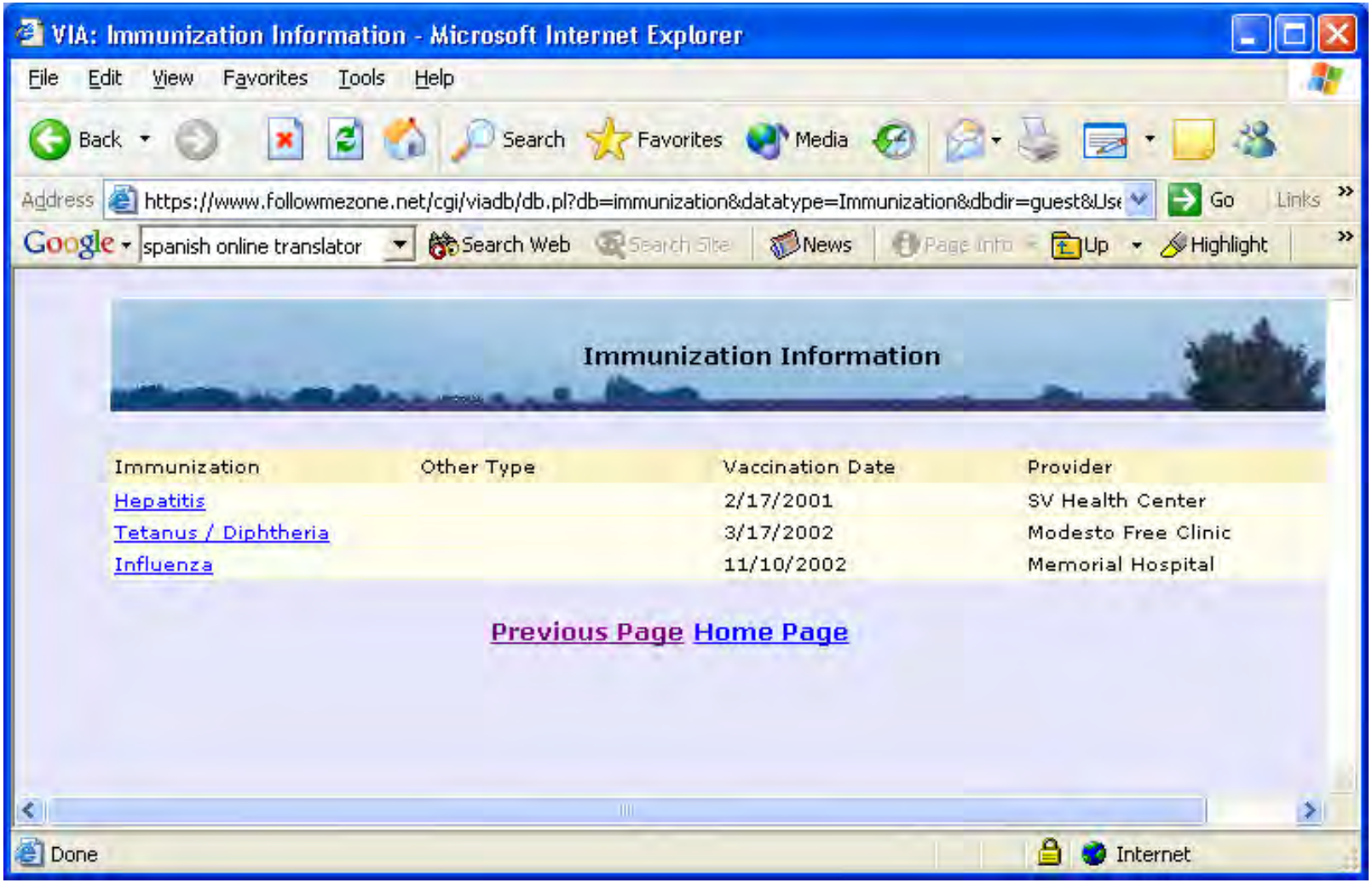
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Immunization Information
Immunization Other Type Vaccination Date Provider
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Tetanus / Diphtheria 3/17/2002 Modesto Free Clinic
Influenza 11/10/2002 Memorial Hospital
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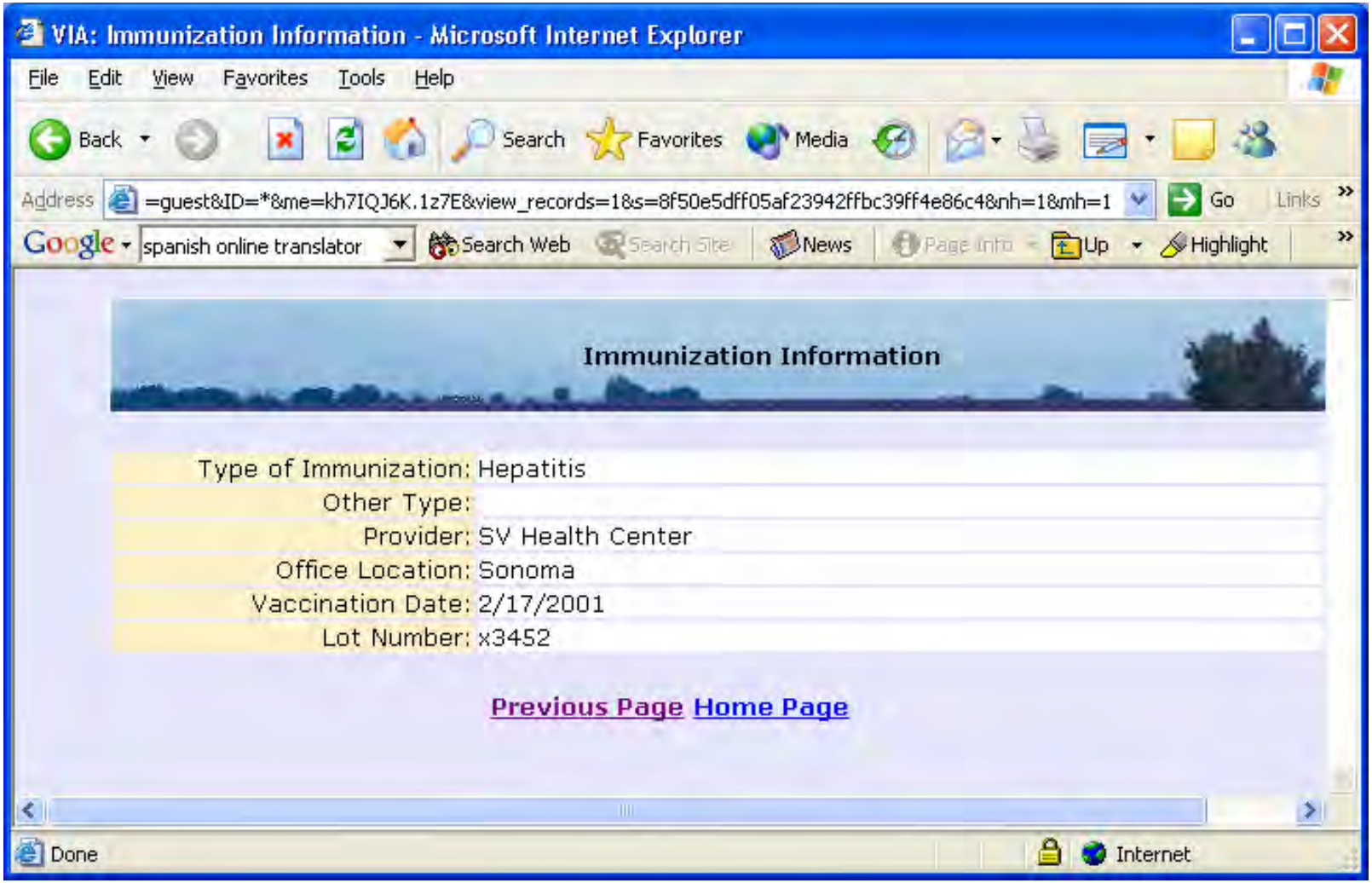
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Google spanish online translator Search Web Search Site News Page Info Up Highlight
Immunization Information
Type of Immunization: Hepatitis
Other Type:
Provider: SV Health Center
Office Location: Sonoma
Vaccination Date: 2/17/2001
Lot Number: x3452
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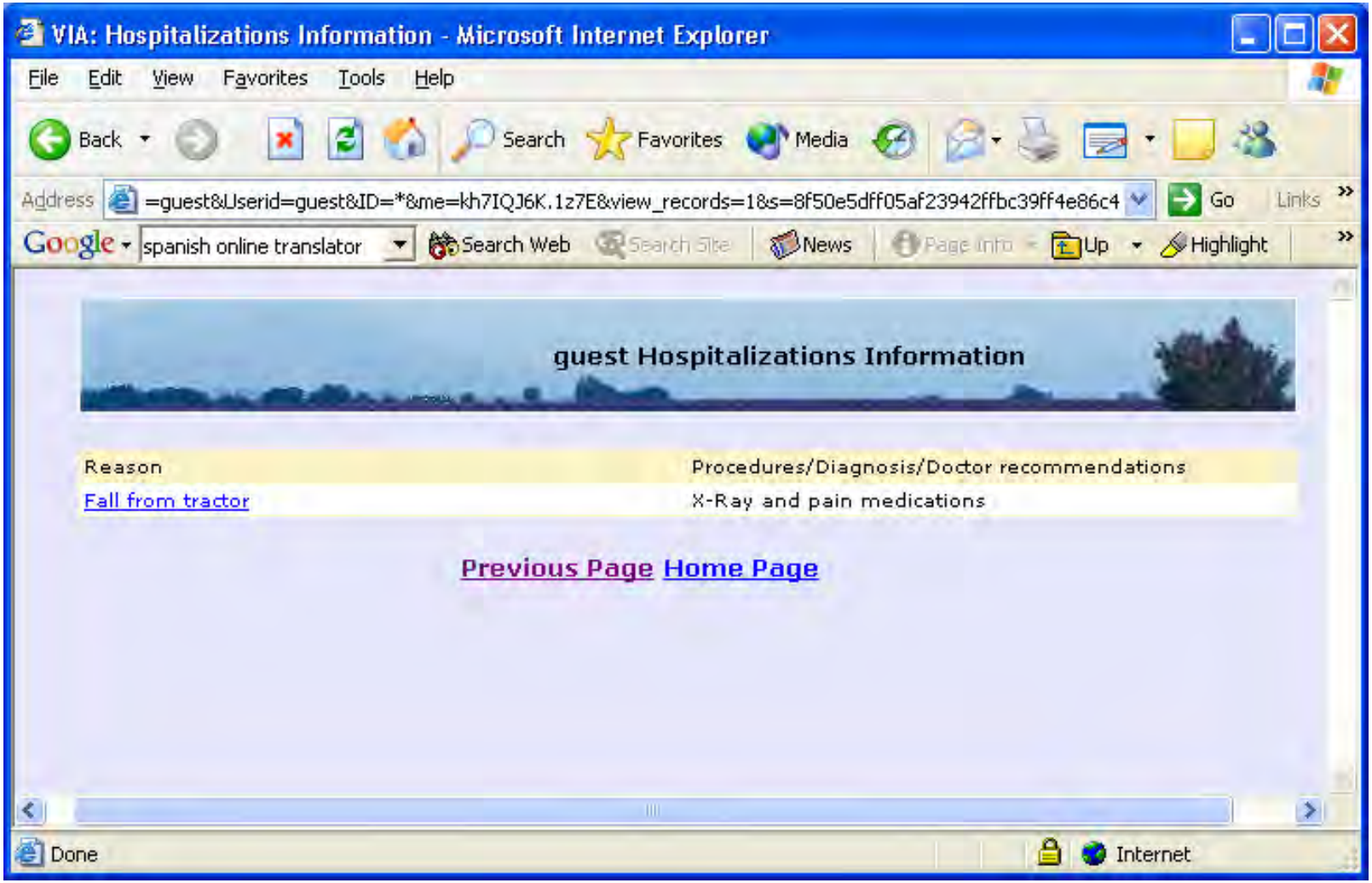
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Fall from tractor
X-Ray and pain medications
Previous Page Home Page
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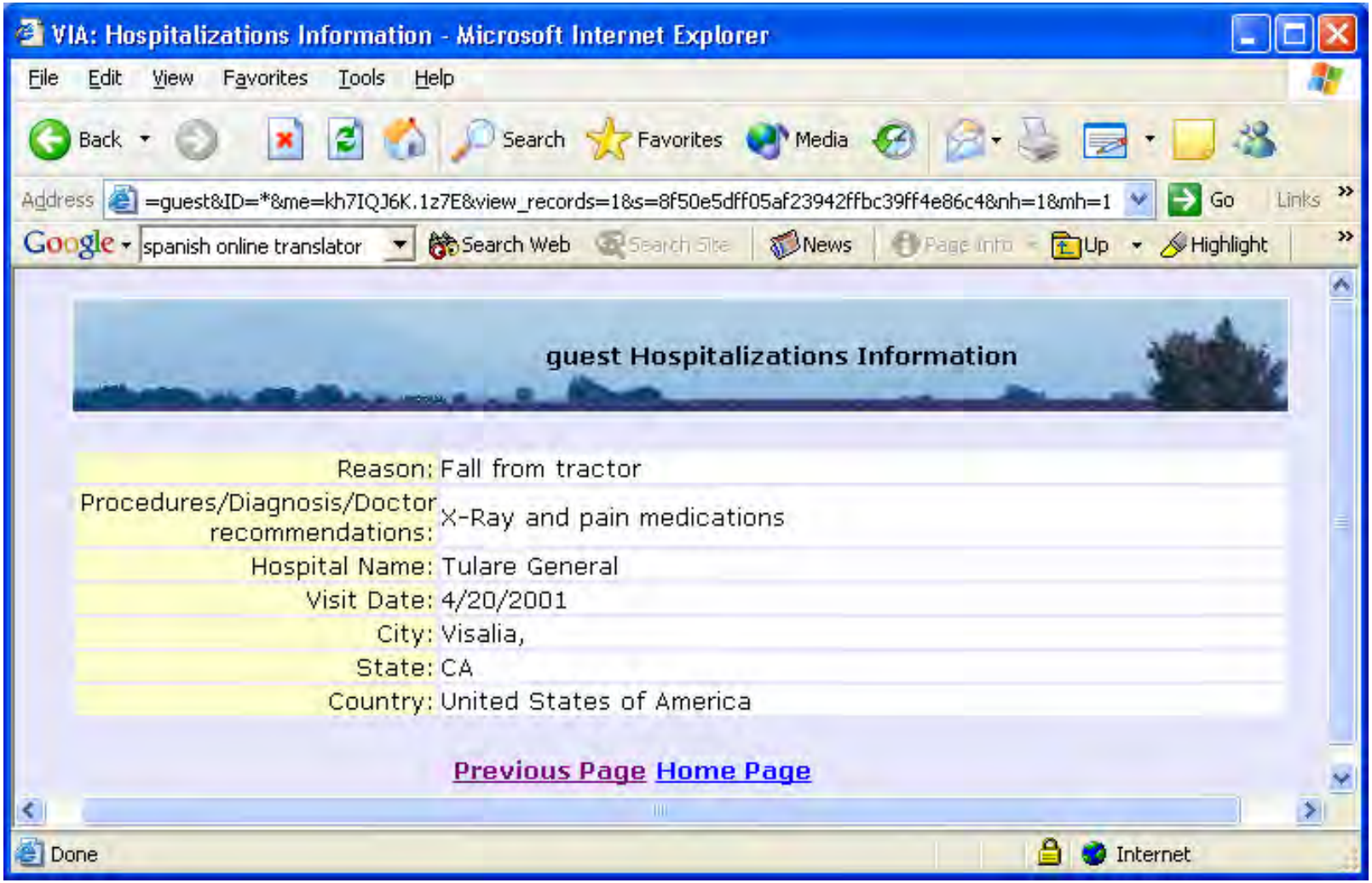
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guest Hospitalizations Information
Reason: Fall from tractor
Procedures/Diagnosis/Doctor recommendations: X-Ray and pain medications
Hospital Name: Tulare General
Visit Date: 4/20/2001
City: Visalia,
State: CA
Country: United States of America
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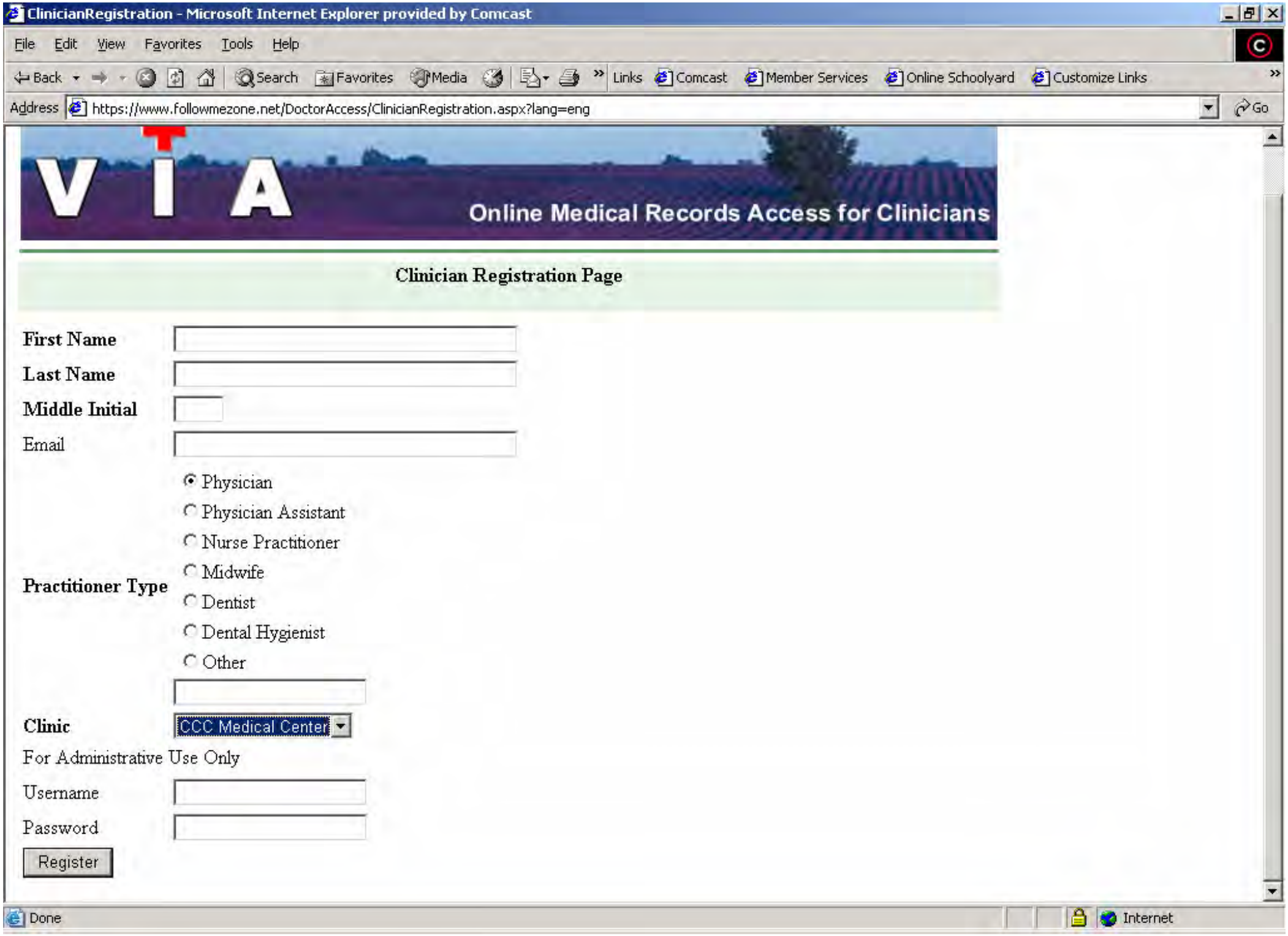
VIA 2.0
Key Enhancements

- Provider/Third Party Entries Read Only
- Audit Trail of entries and dates
- Identifies providers/clinics entering information


ClinicianRegistration - Microsoft Internet Explorer provided by Comcast
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Online Medical Records Access for Clinicians
Clinician Registration Page
First Name
Last Name
Middle Initial
Email
Physician
Physician Assistant
Nurse Practitioner
Midwife
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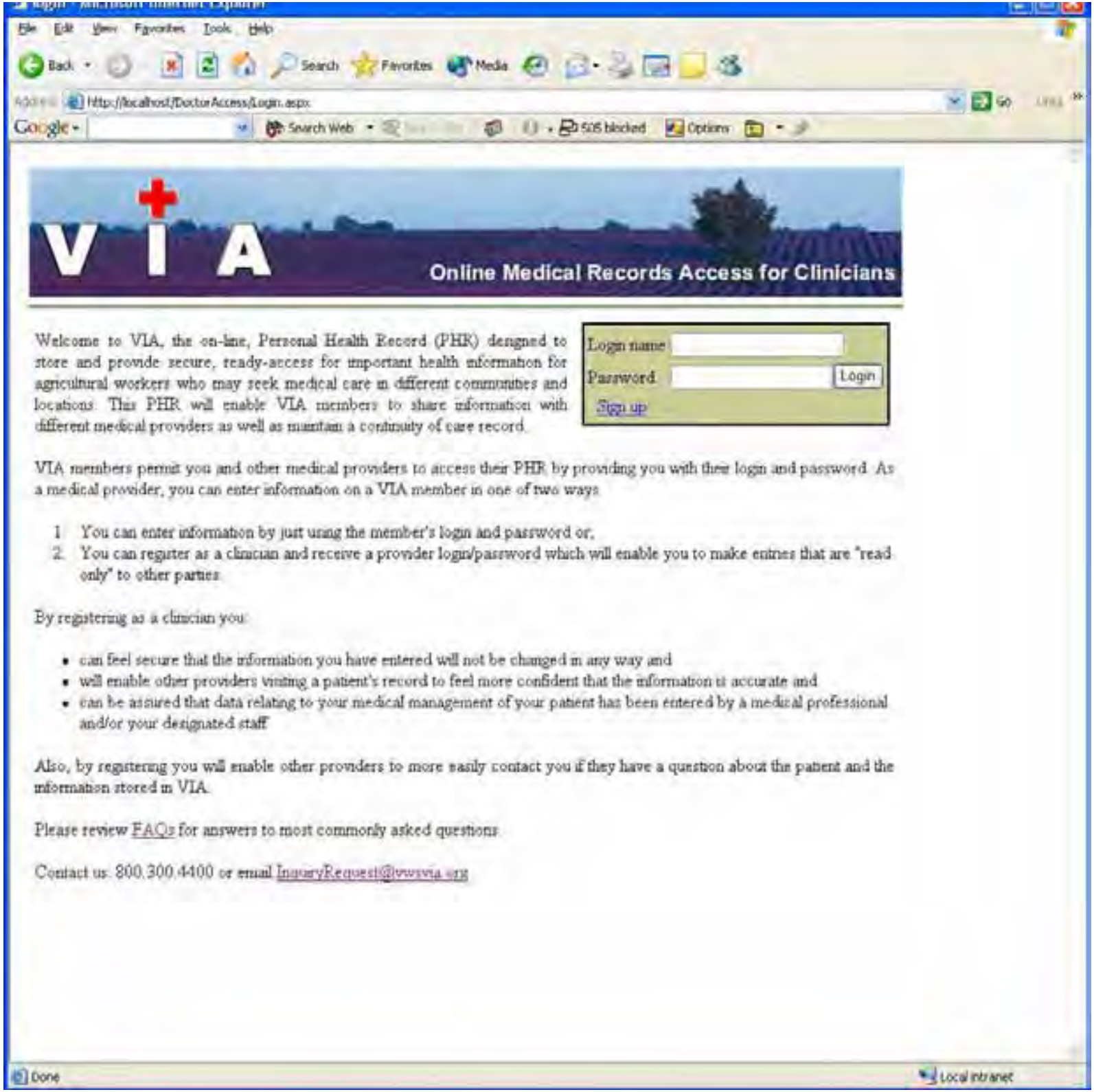
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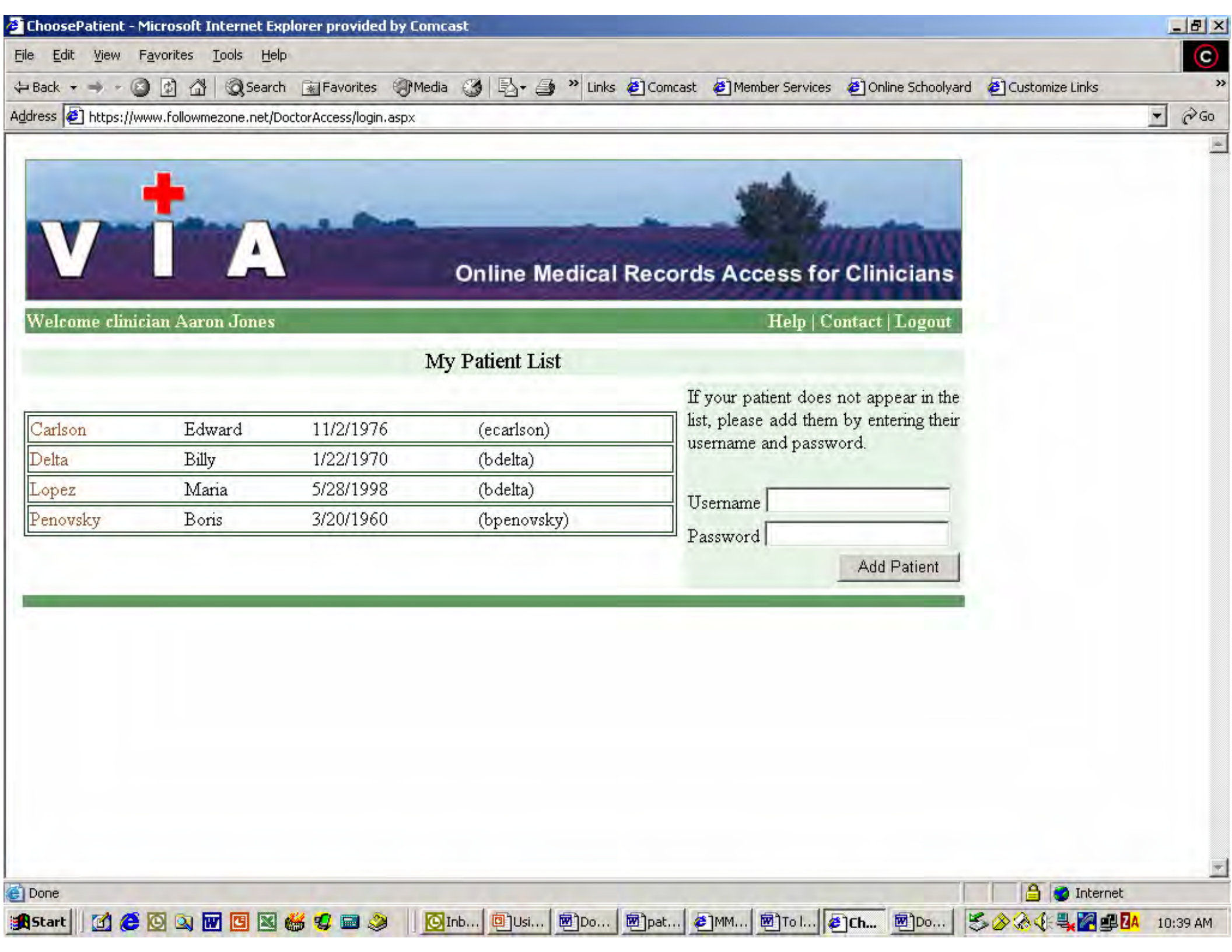
http://localhost/DoctorAccess/Login.aspx
Google Search Web 505 blocked Options
VIA
Online Medical Records Access for Clinicians
Welcome to VIA, the on-line, Personal Health Record (PHR) designed to store and provide secure, ready-access for important health information for agricultural workers who may seek medical care in different communities and locations. This PHR will enable VIA members to share information with different medical providers as well as maintain a continuity of care record.
Login name
Password
Login
Sign up
VIA members permit you and other medical providers to access their PHR by providing you with their login and password. As a medical provider, you can enter information on a VIA member in one of two ways:
1. You can enter information by just using the member's login and password or,
2. You can register as a clinician and receive a provider login/password which will enable you to make entries that are "read only" to other parties.
By registering as a clinician you:
• can feel secure that the information you have entered will not be changed in any way and
• will enable other providers visiting a patient's record to feel more confident that the information is accurate and
• can be assured that data relating to your medical management of your patient has been entered by a medical professional and/or your designated staff.
Also, by registering you will enable other providers to more easily contact you if they have a question about the patient and the information stored in VIA.
Please review FAQs for answers to most commonly asked questions.
Contact us: 800.300.4400 or email InquiryRequest@wwvia.org
Done
Local intranet


ChoosePatient - Microsoft Internet Explorer provided by Comcast
File Edit View Favorites Tools Help
Back Search Favorites Media Links Comcast Member Services Online Schoolyard Customize Links
Address https://www.followmezone.net/DoctorAccess/login.aspx
Go
V I A
Online Medical Records Access for Clinicians
Welcome clinician Aaron Jones
Help | Contact | Logout
My Patient List
Carlson Edward 11/2/1976 (ecarlson)
Delta Billy 1/22/1970 (bdelta)
Lopez Maria 5/28/1998 (bdelta)
Penovsky Boris 3/20/1960 (bpenovsky)
If your patient does not appear in the list, please add them by entering their username and password.
Username
Password
Add Patient
Done
Internet
Start
10:39 AM

ConditionsProceduresViewDetail - Microsoft Internet Explorer provided by Comcast

File Edit View Favorites Tools Help

Back Search Favorites Media Links Comcast Member Services Online Schoolyard Customize Links

Address https://www.followmezone.net/DoctorAccess/ConditionsProceduresViewDetail.aspx?FH=5 Go

VIA

Online Medical Records Access for Clinicians

Records

Personal Info
Emergency Contacts
Conditions & Procedures
Medical Office Visits
Dental Office Visits
Healthcare Providers
Pain & Symptom Diary
Medications
Allergies
Immunizations
Family Medical History
Hospitalizations/Injuries

Reports

Emergency Report
Detailed Medical Report
Immunization Report

Conditions & Procedures

Conditions	Asthma
Other condition	
Date at onset	1/4/2003
Current	Current
Diagnosed by	Sonoma Valley Health Center
Medications	bronchodilator albuturol 0.5
Resulting procedures	Pulmonary Function est
Entered by	Aaron Jones
Modified	5/10/2004

Maria Lopez

Patient Account
Files and Images
Clinician Account
Choose Another Patient
Change Password

Done Internet

La Posada

VIA
...Online medical records for farm workers and their families

FarmWorkerServices.org
Farm Worker
Service Wheel

FarmWorkerServices.org

Farm Worker Service Wheel

FarmWorkerServices.org is the Internet resource guide for farm workers and advocates in Sonoma County.

Página de web en español

Employment Information

Legal Assistance

Transportation

Health Services

Housing

Community Services

File Edit View Favorites Tools Help Address http://www.farmworkerservices.org/ Go

FarmWorkerServices.org

Farm Worker Service Wheel

FarmWorkerServices.org is the Internet resource guide for farm workers and advocates in Sonoma County.

Página de web en español

Employment Information

Legal Assistance

Transportation

Community Services

Select for:

* Domestic Violence
* Education
* Emergency Services
* Food Banks
* Immigration Assistance
* Media
* Youth Services

Health Services

Housing

Community Services

Home · About Us · Email Us · Sponsor

FarmWorkerServices.org

Farm Worker Service Wheel

Community Services

Select a Type of service below.

- Adult Education
- Child Education
- Churches
- Computers
- Domestic Violence
- Emergency Services
- Food Assistance
- General Information for Farm Workers
- Immigration Assistance
- Media
- Translation Services
- Youth Services

Click below to search another service Category

PO Box 1730
Boyes Hot Springs, CA 95416
P: 707.933.0897
F: 707.933.0810
Email

FarmWorkerServices.org

Farm Worker Service Wheel

Your search returned **14** matches. Up to ten matches are displayed per page.

Click to Print Results

Pages: 1 2 [>>]

Agency Name Address City State Zip Description	County	Phone Web Address
AARP Foundation Sr. Community Service Employment 2050 W. Steele Lane, Suite E1 Santa Rosa CA 95403 Subsidized English as a second language (ESL) classes, job training, and work experience.	Sonoma	707-525-9190 www.aarp.org
Adult Literacy League of Sonoma County 4525 Montgomery Drive, Suite 2A Santa Rosa CA 95409 English as a second language (ESL) one on one tutorials.	Sonoma	707-539-3848
Centro de Trabajadores/Workers Center 1700 B Corby Avenue Santa Rosa CA 95407 English as a second language (ESL), GED in Spanish.	Sonoma	707-571-8593
CHDC/Antonio Soto Employment & Training Center 100 Sebastopol Road Santa Rosa CA 95407 Vocational skill training with English as a second language (ESL) component.	Sonoma	707-566-3960 www.chdcorp.org

File Edit View Favorites Tools Help Address http://www.farmworkerservices.org/esp Go

FarmWorkerServices.org

La Rueda de Servicios para los Campesinos

FarmWorkerServices.org es el guía de recursos en el Internet para trabajadores agrícolas y los que abogan en el Condado de Sonoma. **English Version**

Información de Empleo

Asistenica Legal

Transportación

Trabajos comunitarios

Escogido para:

* Violencia Doméstica
* Educación
* Servicios De la emergencia
* Bancos De alimentos
* Ayuda de Inmigración
* Medios de comunicación
* Servicios Juveniles

Servicios de Salud

Viviendas

Servicios Comunitarios

File Edit View Favorites Tools Help Address erservices.org/espanol/community.html Go

FarmWorkerServices.org

La Rueda de Servicios para los Campesinos

Servicios Comunitarios

Seleccione un Tipo de servicio abajo para más información:

- Alimentación
- Asistencia de Inmigración
- Computadoras
- Educación para Adultos
- Educación para Niños
- Iglesias
- Información para Campesinos
- Media
- Servicios de Emergencia
- Servicios para Jóvenes
- Servicios de Traducción
- Violencia Doméstica

Seleccione otra Categoría de servicio

PO Box 1730
Boyes Hot Springs, CA 95416
P: 707.933.0897
F: 707.933.0810

File Edit View Favorites Tools Help Address w_records=Click+to+Search&Spanish=1 Go

FarmWorkerServices.org

La Rueda de Servicios para los Campesinos

Su búsqueda encontró **14** resultados. Hasta diez resultados son mostrados por página.

Haga click para Imprimir sus Resultados

Páginas: 1 2 [>>]

Nombre de la Agencia Dirección Ciudad Estado Código Zip Descripción	Condado	Telefóno Página de Internet
Centro Bilingüe La Luz 17560 Gregor Street Boyes Hot Springs CA 95416 Clases de inglés gratis desde básico hasta avanzado.	Sonoma	707-938-5131 www.laluzcenter.org
Centro de Educación para Adultos Lewis 2230 Lomitas Avenue Santa Rosa CA 95404 Clases de inglés (ESL), computadora, preparación para el GED y clases de negocios.	Sonoma	707-522-3280 www.lewisadult.com
Centro de Entrenamiento y Empleo de Antonio Soto/CHDC 100 Sebastopol Road Santa Rosa CA 95407 Entrenemiento de inglés vocational.	Sonoma	707-566-3960 www.chdcorp.org
Centro de Trabajadores/Workers Center 1700 B Corby Avenue Santa Rosa CA 95407 Clases de inglés (ESL), GED en español.	Sonoma	707-571-8593
Coalición de Literaza del Condado de Sonoma 150 Stony Circle, Suite 100 Santa Rosa CA 95401	Sonoma	707-573-3372 www.sonomacountyliteracy.org/pages/teen.html

Mi VIA
2005-2007 Goals

- Expand Enrollment
  - ✓ Northern and Central California 5,000 –10,000
  - ✓ Northwest Region 3,000 (NWRPCA)
  - ✓ Convene Key Stakeholders serving MSFW
  - ✓ Structure Mi VIA as collaborative national effort

For more information contact:

Cynthia Solomon

Community Health Resource & Development Center

800.300.4400

csolomon@followMe.com

www.vwsvia.org