



**Survey Results
& Analysis**

for

**NCPDP Post Adjudication Standard Version 2.0
Survey**

Friday, January 18, 2008

Executive Summary

This report contains a detailed statistical analysis of the results to the survey titled *NCPDP Post Adjudication Standard Version 2.0 Survey*. The results analysis includes answers from all respondents who took the survey in the 19-day period from Monday, December 24, 2007 through Friday, January 11, 2008.

Findings:

- Of those responding to the survey, 12.5% currently use the NCPDP Post Adjudication Standard Version 1.0.
- 43.8% are using other NCPDP standard(s) to report post adjudicated claim data. The other NCPDP standard(s) that are currently being used were not created to report post adjudicated claim data.
- 81.3% utilize a proprietary reporting standard.
 - Processors have reported that 25% are utilizing the processor's proprietary reporting standard while the remainder are using a client-specific reporting standard.
- The majority of responders indicated that it would take between 181 to 365 days to implement the Post Adjudication Standard Version 2.0.
- The benefits of moving to the Post Adjudication Standard Version 2.0 as cited in the survey are:
 - Data is compatible with that contained in the Telecommunication Standard Version D.0
 - Facilitates migration between pharmacy claims processors
 - Expanded and consistent data content
 - Standardized formats across all clients
 - Ease of client implementation
 - Administration and maintenance simplification

Conclusion:

Based on the survey information received, the industry will benefit by bringing the Post Adjudication Standard Version 2.0 forward as a HIPAA-mandated transaction standard.

Although the HIPAA legislation requires a 2-year implementation period for new standards, there is nothing to prevent trading partners from implementing the Standard Version 2.0 prior to the compliance date. While not delaying the compliance date of the NCPDP Telecommunication Standard Version D.0, NCPDP highly recommends that, through trading partner agreements, the Post Adjudication standard be implemented concurrently with the Telecommunication

Standard Version D.Ø to allow for the reporting of fields that are included in the Telecommunication Standard Version D.Ø.

Survey Results

Survey: NCPDP Post Adjudication Standard Version 2.0 Survey

Q1. For purposes of this survey, the health plan or organization I represent can best be described as (check all that apply):

Answer Options	Response Percent
Traditional Indemnity Insurance Program	6.3%
Health Maintenance Organization (HMO)	18.8%
Preferred Provider Organization (PPO)	12.5%
Point of Service (POS)	6.3%
Long Term Care (LTC)	0.0%
Pharmacy Benefit Manager (PBM)	50.0%
Medicare Managed Care Plan	6.3%
Medicare Prescription Drug Plan	31.3%
Medicaid	25.0%
Medicare Carrier	0.0%
Medicare Fiscal Intermediary	0.0%
Workers' Compensation	0.0%
Property and Casualty	0.0%
Other	12.5%

Q2. What are the number of Clients (companies that you service) that participate in this plan (or plans)?

Answer Options	Response Percent
0	0.0%
1-100	37.5%
101-250	18.8%
251-500	0.0%
501-1000	12.5%
1001	31.3%

Q3. What percentage of Clients (companies that you service) do you currently provide post adjudication claim data?

Answer Options	Response Percent
None	6.3%
Less than 10%	12.5%
10% - 25%	6.3%
26% - 50%	0.0%
51% - 75%	6.3%
76% - 85%	6.3%
86% - 95%	0.0%
96%+	62.5%

Q4. Do you currently utilize the NCPDP Post Adjudication Standard

Version 1.0 to provide post adjudicated claim data to your Clients (companies that you service)?

Answer Options	Response Percent
Yes	12.5%
No	87.5%

Q5. What percentage of your Clients (companies that you service) currently receive the NCPDP Post Adjudication Standard Version 1.0?

Answer Options	Response Percent
None	81.3%
Less than 10%	12.5%
10% - 25%	0.0%
26% - 50%	0.0%
51% - 75%	0.0%
76% - 85%	0.0%
86% - 95%	0.0%
96%+	6.3%

Q6. Do you currently utilize an NCPDP standard other than the NCPDP Post Adjudication Standard Version 1.0 to provide post adjudicated claim data to your Clients (companies that you service)?

Answer Options	Response Percent
Yes	43.8%
No	56.3%

Q7. What percentage of your Clients (companies that you service) currently receive the other NCPDP standard?

Answer Options	Response Percent
None	50.0%
Less than 10%	18.8%
10% - 25%	6.3%
26% - 50%	6.3%
51% - 75%	0.0%
76% - 85%	0.0%
86% - 95%	12.5%
96%+	6.3%

Q8. Do you currently utilize a proprietary reporting standard to provide post adjudicated claim data to your Clients (companies that you service)?

Answer Options	Response Percent
Yes	81.3%
No	18.8%

Q9. What percentage of your Clients (companies that you service) currently receive your proprietary reporting standard?

Answer Options	Response Percent
None	25.0%
Less than 10%	12.5%
10% - 25%	0.0%
26% - 50%	0.0%
51% - 75%	12.5%
76% - 85%	6.3%
86% - 95%	6.3%
96%+	37.5%

Q10. Do you currently have Clients (companies that you service) that require a Client specific proprietary reporting standard?

Answer Options	Response Percent
Yes	62.5%
No	37.5%

Q11. What percentage of your Clients (companies that you service) currently receive a Client (companies that you service) specific proprietary reporting standard?

Answer Options	Response Percent
None	37.5%
Less than 10%	31.3%
10% - 25%	12.5%
26% - 50%	12.5%
51% - 75%	0.0%
76% - 85%	0.0%
86% - 95%	0.0%
96%+	6.3%

Q12. Does your organization handle creation of software for implementation of your Post Adjudication claim data via:

Answer Options	Response Percent
a. Internally developed	93.8%
b. Vendor/out sourced	31.3%
c. Clearinghouse	0.0%

Q13. If your software for Post Adjudication is internally developed, estimate the overall time it would take your organization to install new software (includes analysis, design, development). Please provide a number of estimated man-days or if you do not know, please respond "unknown".

Answer Options	Response Percent
unknown	14%
30	7%
45	7%
60	7%
90	7%

90-180	7%
100	7%
180	7%
240 days	7%
6 months of elapsed time, 250 man-days	7%
1 year	7%
2 years	7%
1200	7%

Q14. If your software for Post Adjudication is externally developed (vendor/outsourced/clearinghouse), estimate the overall time it would take your organization to install new software (includes analysis and design). Please provide a number of estimated man-days or if you do not know, please respond "unknown".

Answer Options	Response Percent
unknown	40%
N/A	20%
10	10%
800	10%
6 months	10%
12 months	1%

Q15. Estimate the overall time it would take your organization for User Training. Please provide a number of estimated man-days or if you do not know, please respond "unknown".

Answer Options	Response Percent
unknown	37.5%
Virtually none required	6.2%
1	6.2%
2	6.2%
5	6.2%
7	6.2%
10	6.2%
21	6.2%
90	6.2%
200	6.2%
2 years	6.2%

Q16. Estimate the overall time it would take your organization for Internal Validation Testing. Please provide a number of estimated man-days or if you do not know, please respond "unknown".

Answer Options	Response Percent
unknown	25%
2	6.25%
7	12.5%
15	6.25%
30	25%
90 days	6.25%

500	6.25%
2 months	12.5%

Q17. Estimate the overall time it would take your organization for External Validation Testing with each client. Please provide a number of estimated man-days or if you do not know, please respond “unknown”.

Answer Options	Response Percent
unknown	50%
0	6.25%
1	6.25%
5	6.25%
30	12.5%
40	6.25%
90	12.5%

Q18. How many Clients (companies that you service) do you expect to certify for the NCPDP Post Adjudication Standard Version 2.0?

Answer Options	Response Percent
0	31.3%
1-100	56.3%
101-250	0.0%
251-500	6.3%
501-1000	0.0%
1001	6.3%

Q19. Which factors will drive your solution decision to use the NCPDP Post Adjudication Standard Version 2.0? (check all that apply)

Answer Options	Response Percent
Customer demand	56.3%
Competition	18.8%
Trading Partner, Business associate or other contract requirements	68.8%
Federal/State regulatory mandates	68.8%
Upgrade/technological constraints of installed versions of software	43.8%
Readiness of our technology business partners	56.3%

Q20. How long will it take your organization to implement the Post Adjudication Standard Version 2.0? Please provide a realistic estimate for a best possible timeframe. Currently the recommended NCPDP and the HIPAA legislation implementation timeframes are not less than 180-days.

Answer Options	Response Percent
Less than 180 days	18.8%
181 -365 days	37.5%
366+ days	25.0%
Unknown at this time	18.8%

Q21. What benefit(s) do you expect to obtain by using the Post Adjudication Standard Version 2.0? (check all that apply)

Answer Options	Response Percent
Data is compatible with that contained in the Telecommunication Standard Version D.0	68.8%
Facilitates migration between pharmacy claims processors	68.8%
Expanded and consistent data content	81.3%
Standardized formats across all clients	75.0%
Ease of client implementation	68.8%
Administration and maintenance simplification	75.0%
Adherence to regulatory requirements	50.0%
Other	12.5%

Q22. List and identify any additional costs to your organization not accounted for in this survey.

Answer Options (single comments)

none

testing with multiple clients will need to be sequenced, extending the implementation timeline - possible need to certify multiple times on behalf of clients, including the sequenced nature of scheduling activities - analysis and development needed to evaluate impacts to downstream processes, e.g. data warehouse, rebate processing - need for analysis and development for supplemental files for possible gaps in data provided to clients today, e.g. financial information, reporting fields, calculated fields, line of business identifiers, distribution channel data, product data, etc.

Payment to PBM to develop files in NCPDP-PA Ver 2

Not sure of benefits

Costs for communications to clients and vendors.