

An “in the weeds”, on the ground perspective for EHR functionality

Terry McGeeney, MD, MBA
President/CEO



TRANSFORMED

- a subsidiary of the American Academy of Family Physicians
- Mission is the transformation of healthcare delivery to achieve optimal patient care, professional satisfaction and success of primary care practices.
- Strong emphasis on HIT as a tool not a solution

TransformMEDSM

The TransformMED Patient-Centered Model A Medical Home for All



**A continuous relationship with a personal physician
coordinating care for both wellness and illness**

- Mindful clinician-patient communication:
trust, respect, shared decision-making
 - Patient engagement
 - Provider/patient partnership
 - Culturally sensitive care
 - Continuous relationship
 - Whole person care

Access to Care & Information

- Health care for all
- Same-day appointments
- After-hours access coverage
- Lab results highly accessible
- Online patient services
- e-Visits
- Group visits

Practice Management

- Disciplined financial management
- Cost-Benefit decision-making
- Revenue enhancement
- Optimized coding & billing
- Personnel/HR management
- Facilities management
- Optimized office design/redesign
- Change management

Practice Services

- Comprehensive care for both acute and chronic conditions
- Prevention screening and services
- Surgical procedures
- Ancillary therapeutic & support services
- Ancillary diagnostic services

Health Information Technology

- Electronic medical record
- Electronic orders and reporting
- Electronic prescribing
- Evidence-based decision support
- Population management registry
- Practice Web site
- Patient portal

Care Management

- Population management
- Wellness promotion
- Disease prevention
- Chronic disease management
- Care coordination
- Patient engagement and education
- Leverages automated technologies

Quality and Safety

- Evidence-based best practices
- Medication management
- Patient satisfaction feedback
- Clinical outcomes analysis
- Quality improvement
- Risk management
- Regulatory compliance

Continuity of Care Services

- Community-based services
- Collaborative relationships
 - Hospital care
 - Behavioral health care
 - Maternity care
 - Specialist care
 - Pharmacy
 - Physical Therapy
 - Case Management

Practice-Based Care Team

- Provider leadership
- Shared mission and vision
- Effective communication
- Task designation by skill set
- Nurse Practitioner / Physician Assistant
- Patient participation
- Family involvement options

ABSOLUTELY REQUIRED EHR FUNCTIONALITIES

For Safety, Patient-Centric, Quality and **Efficiency** for optimal outcomes

#1 Self populating, practice based registries

#2 Interoperability to create ability to coordinate care

“MEANINGFUL USER” FUNCTIONALITIES

- E prescribing that interfaces with the practice EHR and populates and updated medication list
- Problem list management that self populates from EHR
- Point of Care reminders
- Full interoperability
- Self populating registry
- Electronic order entry and Tracking

**evidence based decision support considered helpful but not absolutely required as a first step outside of a registry

POPULATION REGISTRIES

- Quality Measure and reporting capabilities
- Outcomes tracking
- Point of care evidence based reminders
- Searchable patient-level clinical information
- Proactive management of populations of patients

MEANINGFUL USER ISSUES

- Must go beyond attestation
- Current practices and dissemination strategy to current users must be considered
- “Meaningful Use” should not dictate or mandate a comprehensive EHR, but focus on functionality and capabilities required by practices to provide quality, efficient care. The options for practices to identify and acquire “a la carte” solutions should be the rule not the exception

CURRENT GAPS

- Self populating practice based registries
- Meaningful interoperability and solutions to actual practices, not just new products
- Coordinated national health information exchange or exchange interface capability
- Over-reliance on legacy systems

FUTURE STATE-2014

- Support of patient portals to facilitate portability and coordination of care
- Focus on total practice based functionality rather than systems

THANK YOU !

Terry McGeeney, MD, MBA
tmcgeeney@transformed.com

