

2010: A Quality Measurement Odyssey

Yael Harris, PhD, MHS
Director, Office of Health IT & Quality
Health Resources & Services Administration



Limitations of Previous Measures

- Disease specific
- Unidimensional
- Not person-centric
- Measures developed without specifying how to be used
- Over reliance on averages





Changing landscape

Patient
Centered
Medical
Home

Accountable
Care
Organizations

Meaningful Use

P4P

Population Health

Patient Preferences

EHRs & HIE

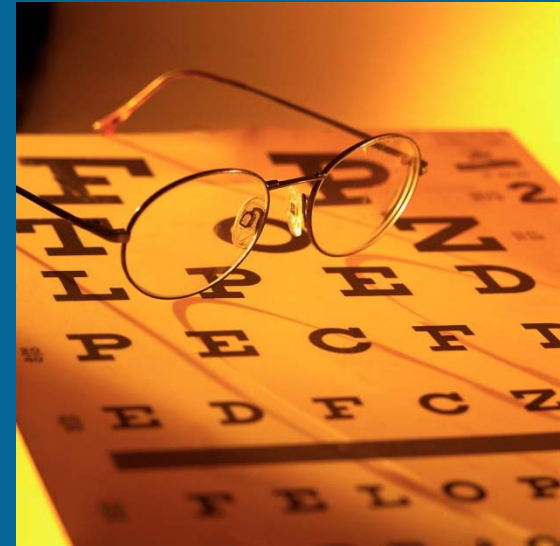
Patient-Centered Medical Home

- Care Coordination
 - Coordination of care across all providers
 - Coordination of multiple diseases and conditions
- Emphasis on primary care
 - Disease prevention
 - Health promotion
 - Behavioral health
 - Oral health



Accountable Care Organizations

- Financial planning
- Provider accountability
- Individual responsibility



Meaningful Use

- Unlimited potential of electronic data
- Real time use of quality data
- Information flow
- Innovations



Pay for Performance

- Consider data in context of how it will be used
- Are these measures or indicators
- What is statistically significant
- What is achievable



Population Health

- Cultural Context
- Availability of Resources
 - Implications for risk adjustment?
- Impact of behaviors and attitudes on health



Patient Preferences

- Satisfaction vs Experience
- Level of subjectivity
- What measures patients care about



Other Considerations

- Indices incorporating multiple measures
- New technologies
- Future changes to health reform
- Flexibility



Contact Information

Yael Harris, PhD, MHS

Director, Office of Health IT & Quality

301-443-0210

yharris@hrsa.gov

www.hrsa.gov

