



**"What do professional organizations,
accreditors and regulators need to
assess clinical performance across
the continuum?"**

**Kevin B. Weiss, MD
President & CEO, ABMS
Chicago, Illinois**



**American Board
of Medical Specialties**

Higher standards. Better care.

The ABMS Member Boards



- Allergy and Immunology
- Anesthesiology
- Colon & Rectal Surgery
- Dermatology
- Emergency Medicine
- Family Medicine
- Internal Medicine
- Medical Genetics
- Neurological Surgery
- Nuclear Medicine
- Ob/Gyne
- Ophthalmology
- Orthopedic Surgery
- Otolaryngology
- Pathology
- Pediatrics
- Physical Medicine and Rehabilitation
- Plastic Surgery
- Preventive Medicine
- Psychiatry & Neurology
- Radiology
- Surgery
- Thoracic Surgery
- Urology



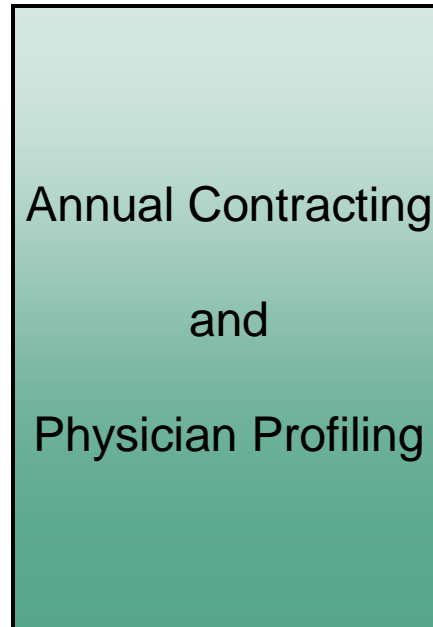
Professional Accountability

Licensing Boards
Specialty Boards



Purchaser Accountability

(Purchasers &
Healthplans)



Consumer Accountability

(Public Reporting)





Professional Accountability

Licensing Boards
Specialty Boards

License Renewal

Board Certification
Renewal

Purchaser Accountability

(Purchasers &
Healthplans)

Annual Contracting

and

Physician Profiling

Consumer Accountability

(Public Reporting)

Various
Independent
Activities

Health Plan and Consumer reporting

Maintenance of Certification

Maintenance of Licensure*

Purchaser Accountability – the Market



- Broad Based use of Physician measurement including issuing their own “report cards” on physicians
- Limited to munching on administrative data (perhaps “clinically enriched”)
- Only useful for very frequent events (problem of small numbers)
- Little hope for robust appropriateness or outcomes measurement measure sets
- Little uniformity...however all payor datasets emerging

Purchaser Accountability – the Federal Government



CMS Centers for **Medicare** & **Medicaid** Services

- Linking reporting to payment (helped secure ‘fix’ Sustainable Growth Rate)
 - **Physician’s Quality Reporting Initiative (PQRI)**
- Limited to physician self-report
- Feedback to physician
- AMA-PCPI principal supplier of measures
- Carrot becoming a stick (incentive being retired)
- Actively development measures of resource use, moving towards ‘efficiency’

Consumer Accountability



- Need for information on physicians
 - some on quality...public generally trusts state regulation and Boards
 - Information on communications, access, quality of experience
 - Increasingly web oriented
 - Increasingly organized

Public Perception of Board Certification



- Results from consumer survey find consumers care about board certification*:
 - 91% rate it as very important
 - Board certification status rated second behind bedside manner/communication
 - 73% said they would care if they knew their doctor had let his/her certification expire
 - 45% check to see if their doctor is certified
 - 57% agreed that it is difficult to find clear, useful information on doctors

The National Quality Movement



- The Consumer Movement
 - Comprehensive web-based services
 - Healthgrades
 - BoardCertified.com
 - USA Today QData
 - Consumer Rating
 - ZAGATS, Angie's List
 - National Organizations: AARP, Consumer's Union
 - National Coalition Efforts

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zagat doctors directory

posted by AlanH6679 - on Mar. 15, 2009 at 11:57 AM

I have heard that Zagat now has a Doctors directory, but cannot find any information on it. DOes anyone know any details about it?

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AlanH6679

New York, NY

Member Since: Mar 2009

Total Posts: 1

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ZAGAT Administrator replied on Mar. 18, 2009 at 10:08 AM

Hi AlanH6679,

Thanks for your question. The Zagat physician reviews are available to members of WellPoint's Anthem Blue Cross health plans. If you are a member, log-in to your provider's Web site to access the reviews.

ZAGAT Administrator



New York, NY

Member Since: Aug 2006

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Dr. Janet Corrigan, President/CEO, NQF



- Reported on Recent joint NQF-ABMS Evaluating Physician Performance (EPP) summit
- Value in Boards taking a leadership role as part of the national quality enterprise
- Need for Boards to embrace physician issues of physician accountability

Healthcare Reform and increasing federal impact



Patient Protection and Accountable Care Act (PPACA)



- National Strategies (Section 3011)
- Identification of Quality Measures (Section 3013)
- Quality Measure Development (3014)
- Public Reporting of Performance Measures (Section 3015)



Rapidly changing professional accountability



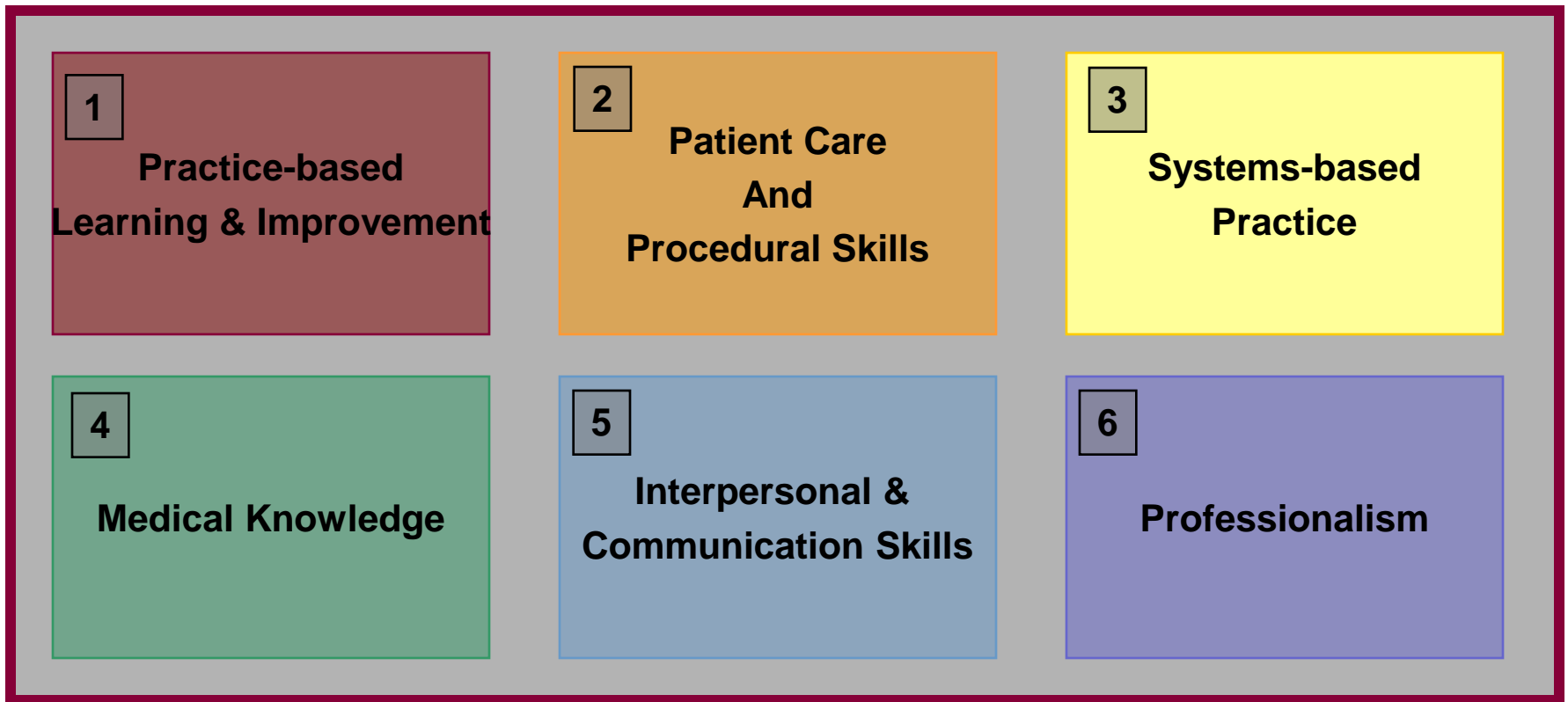
- FSMB, State and Territorial Licensing Board Authority
 - Approval of Policy supporting Maintenance of Licensure
- ABMS and its Member Boards
 - Advancing MOC

What is ABMS MOC™



- A process designed to document that physician specialists, certified by one of the Member Boards of ABMS, maintain the necessary competencies to provide quality patient care
- ABMS MOC promotes continuous lifelong learning for better patient care

ABMS/ACGME Competencies



Four Components



- 1) Professional standing (licensure)**
Hold a valid, unrestricted medical license
- 2) Lifelong learning and self-assessment**
Evidence of participation
Diplomates are expected to conform to general and specialty-specific standards
- 3) Cognitive expertise (examination)**
Covers the scope and range of the discipline
Is clinically relevant
- 4) Practice performance assessment**
Proven scientific, educational and assessment methodology
Reflects patient care and should result in quality improvement
Performance Measurement, and collaborative efforts with other organizations

Why four PARTs?



- No single approach to comprehensive evaluation
- Knowledge is at the core of practice behavior and knowledge needs constant reinforcement
- Need peer and patient evaluation
- Performance measurement sciences limited to few common activities

ABMS MOC aimed at increasing quality of self-regulation – the first 10 years



- 1998 – Task Force on Competence established
- 1999 – General Competencies established
- ➔ 2000 – Statement on Commitment to MOC issued
- 2000 – Four Components of MOC adopted by all ABMS Member Boards
- 2006 – All Member Boards received approval of their MOC programs
- 2008 – Enhanced Public Trust Initiative approved
- 2009 – New MOC standards adopted including developmental standard approval for standards for patient safety knowledge, patient and peer-to-peer surveys.

Innovation in the Board Enterprise: Emerging Major Models for Part IV *



Emerging data needs



- Part IV: Performance in Practice
- Patient level data with accountability to individual physician
 - From clinical records
 - From patients (or surrogates) on outcomes including experience with care

Emerging data needs



- Part IV: Performance in Practice



Where are Member Boards finding data

- From clinical records: direct entry, registries, and EHR'S (minimially)
- From patients (or surrogates) on outcomes including experience with care; direct surveys

How can national data collection help align efforts



- Clear linkages of individual patient data to accountable physician
 - (every significant clinical action has direct link to licensed provider)
- Advancement of common performance measurement library
 - that meets both physician accountability and market transparency needs
- More clinical data, common requirements, public and private sector



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