Enabling A Successful ICD-10 Implementation
NCVHS Testimony

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transforming healthcare through IT ™

About HIMSS

- HIMSS is a cause-based, not-for-profit organization focused on providing global leadership for the optimal use of information technology (IT) and management systems for the betterment of healthcare.

- HIMSS frames and leads healthcare practices and public policy through its content expertise, professional development, research initiatives, and media vehicles designed to promote information and management systems' contributions to improving the quality, safety, access, and cost-effectiveness of patient care.

About HIMSS

- HIMSS and its related organizations are headquartered in Chicago with additional offices in the United States, Europe and Asia.

- Membership includes more than **46,000** individual members (more than two thirds work in healthcare provider, governmental and not-for-profit organizations), over **570** corporate members and more than **170** not-for-profit organizations.
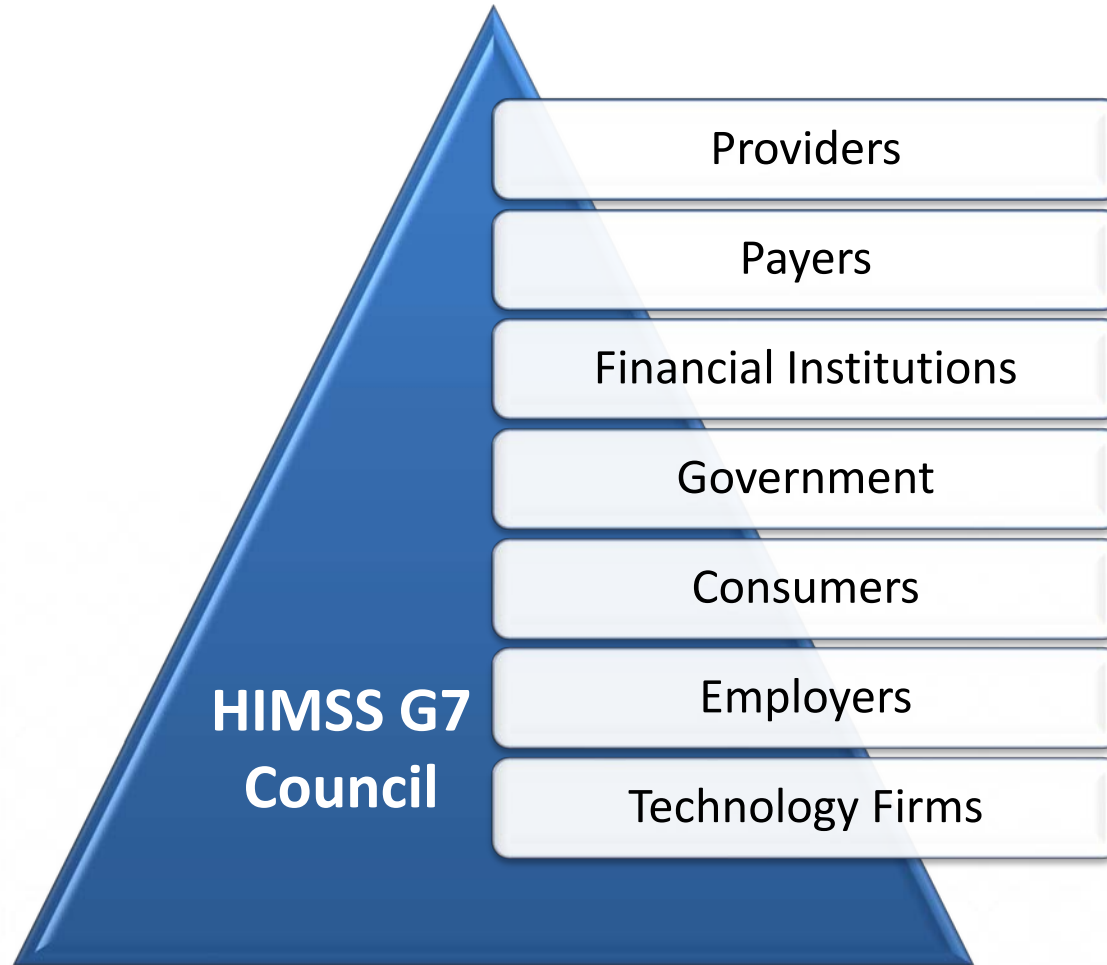
About HIMSS G7

- HIMSS G7 is a World Bank-endorsed thought leadership council that meets three times per year to discuss pressing healthcare industry topics and works to collaborate on potential projects.

- The overall purpose is to design the healthcare financial network of the future. HIMSS G7 combines thought leadership and action around key projects that have the potential to transform critical path areas in healthcare (i.e., ICD-10 implementation).

- Each HIMSS G7 meeting is captured in an Advisory Report that comprises a thoughtful discourse of issues and a series of industry recommendations.

HIMSS G7 – Key Stakeholders

HIMSS G7 Council

- Providers
- Payers
- Financial Institutions
- Government
- Consumers
- Employers
- Technology Firms

Vendor Readiness/Self Reporting

Risk: There is no "true" definition of vendor readiness in the healthcare community; therefore, it is difficult for organizations to determine if their vendors are ready to support the transition to ICD-10.

Proposed Recommendation: Accelerate and encourage vendor self reporting, which is key to supporting payers, providers, and other vendors in the ICD-10 implementation

- Promote existing efforts which provide information on vendor status

  - ICD-10 PlayBook VitalVendors tool hosted on the HIMSS website

  - Similar tool is hosted on the MGMA website

Pilot Program with End-to-End Testing

Risk: A true ICD-10 testing process is not available. There is a lack of test data and partners. Plans are uncertain of how to set up end-to-end testing, particularly if an organization has not implemented electronic remittance advice transaction.

Recommendation: HHS provides financial and staffing resources as a participant in the creation of an ICD-10 National Pilot Program with end-to-end standardized testing to ensure that it mirrors the actual processing environment

- Program participants include associations, payers, providers, vendors, financial institutions, government, and clearinghouses

- HIMSS convened a multi-stakeholder meeting on June 18, 2012 in Chicago. We will share results with NCVHS during our testimony.

Enhance ICD-10 Education

Risk: ICD-10 implementation messaging must continue to shift from informational (cost focused, implementation tactics, and timelines) to pragmatic education (impact on providers and why the changes are critical). Small provider groups and small hospitals are still largely unaware of the ICD-10 impact on their revenue cycle.

Proposed Recommendation: Increased and improved ICD-10 education targeted at small provider groups and small hospitals

- Benefits of the new code set

- Financial risk assessments

- Leverage specialty societies, Regional Extension Centers, practice management system vendors

CCDI Awareness Campaign

Risk: Healthcare organizations have differing methodologies around coding and mapping that could result in delayed payments

Proposed Recommendation: Highlight Awareness Campaign for Coding and Clinical Documentation Improvement (CCDI)

- Broaden awareness and leverage the Cooperating Parties for ICD-10-CM, an existing national coding authority

    - Cooperating Parties are AHA, AHIMA, CMS, and CDC's National Center for Health Statistics

- Provide education on coding resources, roles and responsibilities of the Cooperating Parties, and credentials for HIM professionals

- Provide timely answers (responses in days, not weeks)

- Prepare for large volume of inquiries before go-live date

Moving Forward

- ICD-10 implementation efforts by providers, payers, and other stakeholders must continue full steam ahead

- To support implementation efforts, HIMSS's engagement includes:

  - Hosting a comprehensive, credible, and timely website with a myriad of tools, education, and resources

  - Convening ongoing education nationally and at the regional level; in-person, virtually, and on-demand

  - Initiating a multi-stakeholder visioning of an ICD-10 National Pilot Program

  - Working in collaboration with many healthcare organizations to create more robust educational tools/programs; ensuring those resources get into the hands of those who need them

  - Encouraging vendors to use the VitalVendors self-reporting readiness tool

Contact Information

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