

ACA Health Plan Compliance Certification – Initial Ideas

Testing Issues

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WEDI Statement

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WEDI



Workgroup for Electronic Data Interchange

CORE PURPOSE

Improve the administrative efficiency, quality and cost effectiveness of healthcare through ... electronic record-keeping, and information exchange and management.

- Envisioned by HHS Secretary Sullivan
- Established 1991
- Named under HIPAA
- Board comprised of industry cross section
- Web site: www.wedi.org





Certification Objective

What are we trying to accomplish?

- Needs clear definition
 - -Readiness?
 - —Interpretation?
 - —Internal/business processing?
 - —Trading partner issues?
- Must provide ROI
 - —Focus on critical root issues
 - —Avoid re-testing



Health Plan Identifier

The HPID rule must be considered

- "Health plans" must certify
 - -Clarify definition of health plan
 - —Will other entities be included?
 - —Will some health plans be excluded?
- How will enumeration relate to certification requirements?
 - -Sub plans
 - -Fully insured plans



Depth and Format

The effort will depend heavily on what certification implies and what documentation is specified

- Attestation
- Sample EDI reports
- Validation tool
- Robust testing

The sheer number of providers makes it not feasible to test individually



Clarifying End to End

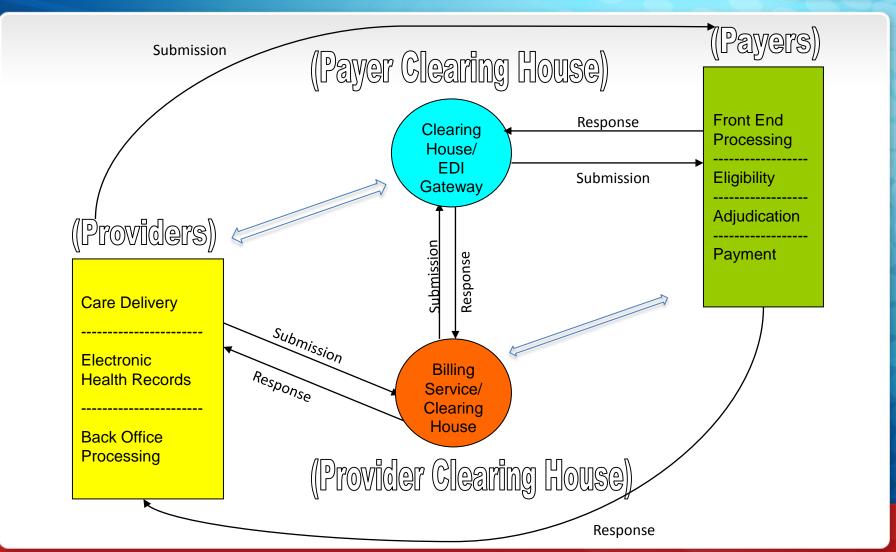
What does end to end testing with trading partners imply?

- Testing from provider source to health plan?
- Testing of internal usage of data?
- Testing of 'round trip'?

Data synchronization and trading partner coordination requires significant effort



Typical Transaction Flows





Challenges

The following must be considered:

- Federal health plans
- Third party administrators
- Resources / dollars including trading partner / provider impacts
- Control over who agrees to test
- Multiple lines of business
- Testing isn't production
- Point in time only



Health Plan Only Certification

Applying this requirement only to health plans has limitations and issues

- Doesn't assure transaction flow
- May exclude critical parties
- Might complicate attestation
- Could cause transaction rejections due to strict interpretation
- May be dependent on entities outside the health plan



Return On Investment

Certification adds administrative cost

- Cost must be offset by benefit
 - —Health plans
 - Trading partners
 - —Providers
 - -HHS
- Documentation must be minimal volume and maximum readability
- Must avoid replication
- Must focus on most critical issues



Other Considerations

Certification is just one tool

- Pilot testing would help
- Acknowledgements will help
- Market pressures force compliance

Web should be excluded





Audits add to administrative expense

- Consider the overhead
- On site versus third party evidence
- No new requirements
- Focus on remediation



Conclusion

WEDI supports the need to assure timely and effective implementation of standards and operating rules

- Must clarify objective
- Must consider cost versus benefit
- Must add value, be easy to understand and to follow
- Must consider impact to others
- Must consider future

THANK YOU