Administrative Transaction Standards, Code Sets and Operating Rules
Industry Status of Planning, Transitioning and Implementation

NCVHS Subcommittee on Standards

June 2Ø, 2Ø12

What is NCPDP?

- An ANSI-accredited standards development organization.
- Provides a forum and marketplace for a diverse membership focused on health care and pharmacy business solutions.
- A member driven organization that has been named in various government legislation and rulings, such as HIPAA and the Medicare Part D Regulation.
- One of several Standards Development Organizations (SDOs) involved in Healthcare Information Technology and Standardization.
- Focus on pharmacy services, and has the highest member representation from the pharmacy services sector of healthcare.
- NCPDP standards are used in pharmacy processes, payer processes, electronic prescribing, rebates, and more.

- NCPDP dataQ™ - provides healthcare stakeholders with up-to-date, comprehensive, and in-depth pharmacy information.
- NCPDP Online - enumerator of the NCPDP Provider ID number.
- HCIdea - NCPDP's relational healthcare prescriber database of over 2.1 million prescribers created for the industry, by the industry.
- RxReco*nn*™ - NCPDP's legislative tracking product.

Panel 1
5Ø1Ø/D.Ø and 3.Ø
Issues, Approaches to Solutions and Lessons Learned

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How is the implementation of 5Ø1Ø, D.Ø, 3.Ø going, from your perspective?

- Industry information indicates that greater than 96% of pharmacy claims are being submitted in the Telecommunication Standard Version D.Ø

- A majority of trading partners have completed installation of the 5Ø1Ø transaction standards

- Those entities that are processing Medicaid Subrogation have moved to the NCPDP Medicaid Subrogation Standard Version 3.Ø

What are the most important business and technical issues still remaining for each transaction (claims, claims payment, eligibility, claim status, etc), and how would you recommend addressing them?

- Only one business and technical issue appears to be remaining for some entities
  - Multi-ingredient compound submission billing
    - NCPDP has been providing guidance to the industry for the correct use of the transaction standard as it relates to submission and response of compounds.
    - The Work Group 1 Telecommunication FAQ Task Group has been discussing compound questions received and formulating recommendations.
    - The NCPDP Version D.Ø Editorial Document has been updated to reflect approved questions and answers.
    - A new task group was formed for Specialty and Compound Pharmacy work items.
    - NCPDP will be creating a white paper to assist the industry with additional guidance for multi-ingredient compounds.
    - NCPDP Strategic National Implementation Process (SNIP) Committee will be holding a webinar on compounds.

What are the top 2 or 3 lessons learned from the first national transition to a new version of existing standards?

- It was observed that the entities that participated in NCPDP meetings, Task Groups and attended the webinars had a higher level of success at installing the revisions required for vD.Ø.

- Those that participated in the development had a much broader knowledge of why the changes were made and what was required for implementation. Lack of participation in the standards process resulted in a lesser degree of success and higher incidence of complications while implementing the Standard.

  - **Recommendation: CMS communication efforts are required to engage all entities (those identified as outliers from previous standard implementation processes) early in the process.**

- Although the regulations included different stages of compliance, some entities within the industry did not adhere to the stages. This resulted in those entities not working through the transition period and subsequently were not ready prior to or as of the compliance date.

- A Payer Sheet Template was created which helped processors communicate vD.Ø requirements in a standard format to their providers; more detailed instructions could have been provided for its use.

Anything else you would like to bring up regarding the implementation of 5Ø1Ø, D.Ø, 3.Ø ?

- Due to other industry required implementations occurring at the first of the year some entities were not ready to comply with the HIPAA Standards.
    - **Recommendation: It is recommended that the compliance date not be associated with the January 1 date**.
- NCPDP's education and outreach for the new Standards began in June 2ØØ7 and consisted of:
    - Surveys
    - Webinars
    - Presentations at industry events
    - White Papers
- NCPDP WG1 Telecommunication FAQ and Coordination of Benefit Task Groups has responded to and continues to respond to implementation questions.
- As a result of industry education and communication efforts, as well as the defined stages of the HIPAA Transaction Standard regulation the industry achieved a better rate of on-time compliance.

- A Payer Sheet Template was created which helped processors communicate vD.Ø requirements in a standard format to their providers; more detailed instructions could have been provided for its use.

  - **Recommendation: NCPDP will update the implementation guide for the Template.**

- Add language to the front matter of the Implementation Guide encouraging entities to stay involved in industry discussions to be aware of implementations issues and resolutions as the industry implements. The Editorial Document is used to provide guidance on implementation issues.

  - **Recommendation: NCPDP will update a future version of the implementation guides.**

Thank You

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