

Review Committee

Status and Update
November 2015

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Background

- ▶ Statutory Requirement to
 - evaluate & review adopted standards & operating rules
 - Recommendations for updating & improving adopted standards & operating rules
 - Single set of operating rules/transaction standard
 - Maintain uniformity in implementing electronic standards
- ▶ Hearings at least biennially

Process

- ▶ Determine if existing standards or operating rules
 - Continue to meet industry business needs
 - Do not meet business needs and need new version
 - Not meet business needs and require adoption of a different standard or operating rule
- ▶ Testifiers' response to predefined questions
 - Current status of HIPAA transactions and their standards & operating rules
 - Degree standards, code sets, identifiers and operating rules meet business needs

Process Continued

- Implementation discrepancies, ineffectiveness or inefficiencies
- Inability or limitation of standards & operating rules to meet new or emerging technology or business needs
- Whether changes in current standards and operating rules are needed
- ▶ Findings, Themes, Observations & Recommendations
 - Letter to Secretary of DHHS
 - Report to HHS, SDOs, ORAE & Health Care Industry

Hearing

- ▶ June 16 & 17, 2015
- ▶ 77 oral testimony
- ▶ 77+ written testimony
- ▶ Transaction
 - HP Enrollment, Disenrollment & Premium Payment
 - Prior Authorization
 - Health Plan Eligibility, Benefit Inquiry & response
 - Health Care Claim or Equivalent Encounter
 - Health Care Claim Status
 - EFT & ERA
- ▶ Coordination of Benefits

General Feedback & Themes – Business Needs:

- ▶ Significant progress made for some standards
 - Enhancements and continuous improvement
 - Response / acknowledgement is proven to improve adoption and usage

- ▶ Not all standards, ORs are broadly or consistently adopted
 - Obstacles
 - Costly to implement
 - Dependencies on other stakeholders, vendors, etc.
 - Value questioned
 - Likelihood of future adoption
 - Enforceability of compliance
 - Alternatives
 - Web Portals

Feedback & Themes – Agility / Applicability

- ▶ Evolving Business models and processes are; standards often trail too far behind
 - Standards development life cycle & Rule Making takes too many years
 - Conceptualization
 - Standards Development
 - Implementation
 - Adoption

Feedback & Themes – Usability/ Enforceability

- ▶ Other capabilities exist – creating conflicts between standard adoption and practical alternative capabilities
 - Web Portals
 - Provider portals arguably provide comparable (if not more) information and capabilities than current standards
 - Propagation of portals arguably creates confusion and may increase administrative burden on provider organizations
- ▶ Broader adoption of standards depends on compliance / participation from “non-covered entities”
 - Employers, vendors, government agencies, have significant influence and impact on adoption and expansion of certain or most standards

Feedback & Themes – Sustainability

Likelihood/Sustainability of Standards & OR adoption

- ▶ Cost, resources, mandate timing, business priorities are among obstacles for implementing and adopting of standards
- ▶ ROI, proof-of-concepts and testing are among the most commonly discussed as areas for significant opportunity
- ▶ Not all standards, ORs may achieve greater degree of adoption or at least approaching critical mass, within the intermediate future

Feedback & Themes – Education & Assistance

- ▶ Broad base, and targeted education / awareness program to:
 - Expound on key measurable benefits and actionable steps for stakeholders to adopt specific standards
 - Explore and capture results to encourage standards adoption
 - Clarify and create awareness on business practices to diffuse misconceptions, e.g. payers' claim edits, prior-auth rules, etc.

Next Steps

- ▶ Refine observations and recommendations
- ▶ Draft RC report by February 2016