

## NCVHS Subcommittee on Standards Listening Session on Healthcare Standards Development, Adoption and Implementation

Feedback Given By: Crystal Ewing, Chair of the Board for the Cooperative Exchange Director of Product, Waystar August 25, 2021



## **Cooperative Exchange The National Clearinghouse Association**

- Membership includes 22 clearinghouse organizations.
- Representing over 90% of the clearinghouse industry.
- Process over 6 billion healthcare claims representing over 2 trillion dollars annually.
- Enable nationwide connectivity for over:
  - 800,000 provider organizations
  - More than 7,000 payer connections
  - 1,000 Health Information Technology (HIT) vendors
- Cooperative Exchange healthcare electronic data interchange (EDI) interstate highway represents the U.S. system enabling connectivity across all lines of healthcare eCommerce in the United States.

How can data sharing be improved between patients, providers, payers, public health system, and other actors in health care?

- 1. Reduce the ambiguity of the implementation of healthcare regulations
- 2. Solve existing critical business processes and technical workflow inefficiencies
- 3. Execute on pilot program results
- 4. Missing key stakeholder participation
- 5. MUST have stakeholder accountability/ownership and transparency of the decision process and results

#### What are the barriers to these improvements?

- 1. Lack of HHS response to NCVHS recommendations
- 2. Inadequate stakeholder regulatory guidance
- 3. Ineffective liaison process between NCVHS/HHS and industry stakeholders

Are you aware of new standards or use cases in health care (for data exchange) that should be considered by NCVHS for recommendation to HHS for adoption to support interoperability, burden reduction and administrative simplification?

- 1. Approved HIPAA Exception to test HL7 CRD and PAS IG standards
- 2. Use case to pilot the "Advanced Explanation of Benefits (AEOB)" X12 8010 version ahead of regulatory mandate
- 3. Adopt X12 Acknowledgment Standards
  - Property & Casualty 2008 eBill states adopted X12 acknowledgement standards to increase administrative efficiencies, and increase interoperability workflow automation
- 4. Adopt X12 Attachment Standards
  - Property & Casualty 2009 eBill states adopted the X12 275 to increase administrative efficiencies, and increase interoperability workflow automation
- 5. EDI Standards Risk Assessment Pilot Programs and ROI Analysis prior to the industry moving to an alternative standard for the administrative transactions

# What short term, mid-term and long-term opportunities or solutions do you believe should be priorities for HHS in the next 5 to 10 years?

- 1. Address lack of response/action from HHS to NCVHS/stakeholders repeated recommendations for administrative simplification
- Immediate efforts focus on prior industry stakeholder-vetted NCVHS repeated recommendations (i.e. attachments, prior authorization, etc.) – ongoing since 2005
- 3. Provide clear, concise and timely stakeholder guidance on the No Surprises Act
- Publish/communicate a regulatory roadmap realistic implementation timelines – allowing for stakeholder financial impact and project planning

# **Thank You**

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