



**American Hospital
Association™**

Advancing Health in America

Updated CAQH CORE Operating Rules

NCVHS Subcommittee on Standards
January 19, 2023

Overview

- ***Eligibility and Benefits, Claim Status, and Remittance Advice Infrastructure Rules***
- ***Eligibility and Benefits – Data Content***
- ***Patient Attribution Eligibility***
- ***Companion Guide Template***
- ***Connectivity Rule***
- ***Attachments Operating Rules***



Updated Infrastructure Rules: Eligibility, Claims Status, and Remittance Advice



Increases system availability requirements from 86% to 90% per calendar week

- Healthcare is a 24/7/365 industry
- System downtimes = Treatment disruptions
 - Providers cannot schedule care without knowing patient's coverage information.
 - Patients unable to receive care
- No Surprises Act implications
 - Eligibility is essential step in delivering accurate cost information
 - Tight turnaround times

Eligibility and Benefits: Data Content



- Significantly improves quality and granularity of information for providers and their patients
 - Telemedicine
 - Remaining Coverage Benefits
 - Tiered Benefits
 - Procedure-level information
- Industry focus on greater cost transparency and eliminating imprecise coverage information for patients

Eligibility and Benefits: Patient Attribution



- Improves ability to identify patient participating in value-based care arrangement
 - Utilization limited by current inability to report
- VBP usage remains extremely limited
 - Need to ensure applicability to emerging models

Companion Guide Templates



- Establishes the Master Companion Guide's applicability to standards
 - Current versions are specific to 5010 version
- Promotes greater consistency
- Prevents loss of existing standardization of guides upon transition to new versions of standards

Connectivity Rule

Improves security:

- Utilizes X.509 Digital Certificate based authentication

Streamlines “safe harbor” methodology:

- Applies across transactions
- Eliminates problematic possibility for variance



Attachments Operating Rules - Benefits

Establishes Long-Awaited Uniformity

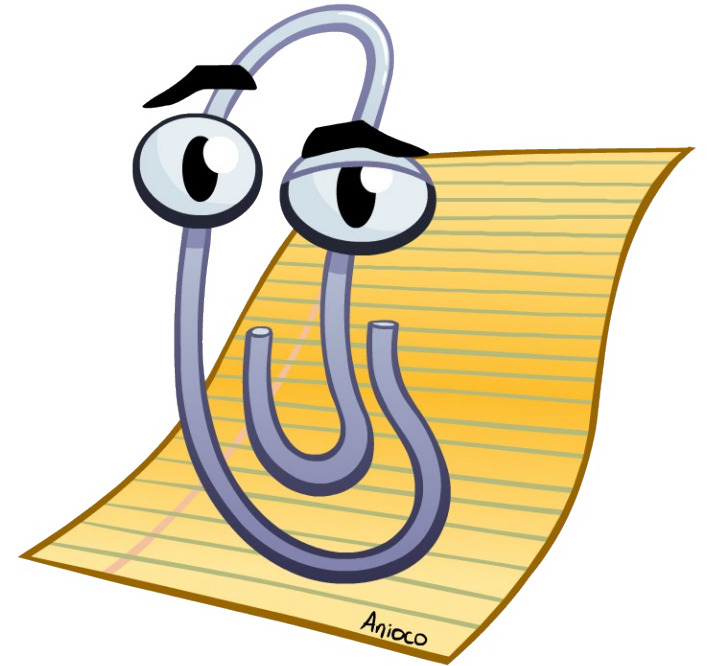
- Lack of attachments standardization impact:
 - Inefficient claims and prior authorization processing
 - Delays in patient care
 - Ineffectiveness of 278 standard

Infrastructure Rule Specifics:

- Maximum response times
- Acknowledgment process

Data Content

- Use of LOINC for request of information
- Reassociation specifics



Attachments Operating Rules

Lack of Existing Standard

- Unlike other transactions, this rule would not be created to improve existing standard

Attachment Standard

- HHS released electronic attachment standard on December 21, 2022
 - Operating rules readily apply
- Harmonization concerns:
 - Prior authorization standard seemingly conflicts with electronic attachment standard
 - May be premature to establish an operating rule for a standard that may be in need of revision



Conclusion

The AHA recommends that NCVHS approve the following:

- Updated Infrastructure Rules
- Updated Eligibility and Benefits Data Content Rule
- Patient Attribution Eligibility
- Master Companion Guide
- Connectivity Rule

The AHA recommends delaying consideration of:

- Attachment Operating Rules

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